

SERIOUS INCIDENT REPORT

DEL NORTE COUNTY JUVENILE HALL

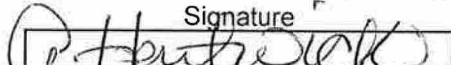
Nature of Incident	Date	Time	Report #	Location
Insubordination/Disrespect	10/20/2016	2055	16-237	Day room/ Alpha
Minor Involved: [REDACTED]			Staff/Other Persons Involved: A. Hartwick SJCO	
Minor Involved: [REDACTED]			Staff/Other Persons Involved: J. McGill JCOR	
Minor Involved: [REDACTED]			Staff/Other Persons Involved: [REDACTED]	
Minor Involved: [REDACTED]			Staff/Other Persons Involved: [REDACTED]	
Minor Involved: [REDACTED]			Staff/Other Persons Involved: [REDACTED]	

Narrative

On the above date and approximate time, I (Hartwick) while assigned as Supervising officer did witness the following in summary.

All of the youth were watching ' Alice in the wonderland' in the day room. [REDACTED] and [REDACTED] made numerous comments that were drug related through the entire movie. I repeatedly told both [REDACTED] and [REDACTED] to stop. Neither youth complied with my directive. After getting on both [REDACTED] and [REDACTED] for the 7th time regarding drug references to the movie, (making loud sniffing noises, referring to cocaine, blow, dropping tab of acid and having white powder left from sniffing cocaine. Referring to the actors white face paint.) I informed [REDACTED] and [REDACTED] that I was going to have a talk with them both before bed. [REDACTED] turned around in his seat and said " Your not gonna say shit to me, fuck that." I asked [REDACTED] to please watch his language and that he needed to stop talking to me like that. [REDACTED] said " Fuck you, your stupid. You aint saying shit to me." I again gave [REDACTED] the directive to stop. [REDACTED] said " Naw fuck you." [REDACTED] was starting to yell and smack the side of his chair. I radioed for McGill to escort [REDACTED] back to his room. As [REDACTED] walked out of the day room, he stated " Hartwick you're a bitch, this is fucked." Once McGill got [REDACTED] into the Alpha unit [REDACTED] screamed " Hartwick you're a fat fucking whore and cunt." " you're a fat fucking pig and everyone knows it, fucking loser I'm saying what everyone else wants to say. Stupid fucking cunt." I could see that [REDACTED] had stopped walking and had taken an aggressive stance with McGill. I could hear [REDACTED] say " get your fucking hands off me, don't fucking touch me you little bitch." [REDACTED] yelled " What the Fuck you gonna do punk bitch, you gonna spray me." " Spray me, I don't give a fuck."

The situation was escalating quickly and I gave the directive for two of the youth in the day room to hold the day room door open and for all youth to remain seated. I ran to Alpha unit and placed my right hand on [REDACTED] left shoulder and my left hand on [REDACTED] left bicep area and began to escort [REDACTED] to his room. I gave McGill the directive to go to the day room with the other youth. [REDACTED] was pulling away from me and calling me a fucking cunt, whore and pig. As I opened [REDACTED] door, he pulled out of my grasp. [REDACTED] abruptly turned towards me in an aggressive manner. I immediately pulled my O/C and gave [REDACTED] the directive to enter his room. [REDACTED] said " You want to use that mace you fucking bitch. You like the mace bitch" [REDACTED] was secured in his room without further incident. I'm recommending that [REDACTED] receive a 24 hour room rest to begin at time of written notice being served and to end at the same time the following day. [REDACTED] will be allowed to come out of his room for all programing and structured activity. Along with 1 hour of free time. I have nothing further to report at this time.

Submitted By:	Signature	Date
A. Hartwick		10/20/16

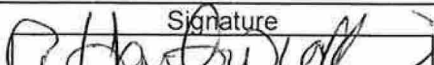
Staff Recommendation

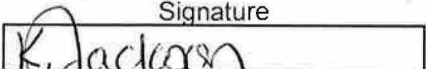
24 hour room rest to begin at time of written notice being served and to end at the same time the following day.

Medical Treatment

None needed

Supervisory Review

Supervisor	Signature	Date
A. Hartwick		10/20/16

Superintendent	Signature	Date
K. Jackson		10/21/16

Due Process ☐

SERIOUS INCIDENT REPORT

DEL NORTE COUNTY JUVENILE HALL

Nature of Incident	Date	Time	Report #	Location
Contraband/Insubordination/	11/4/2016	2100	16 252	Alpha/Horse shoe
Minor Involved: [REDACTED]			Staff/Other Persons Involved: A. Hartwick SJCO	
Minor Involved: [REDACTED]			Staff/Other Persons Involved: J. McGill JCOR	
Minor Involved: [REDACTED]			Staff/Other Persons Involved: J. McIntyre JCOR	
Minor Involved: [REDACTED]			Staff/Other Persons Involved: D. Norberry DPOI	
Minor Involved: [REDACTED]			Staff/Other Persons Involved: P. Kramer Control Tech	

Narrative

On the above date and approximate time, I (Hartwick) while assigned as the Supervising officer did witness the following in summary.

[REDACTED] asked to speak to me privately in the horseshoe. [REDACTED] stated "I thought you should know that [REDACTED] has a lighter that [REDACTED] gave her." I asked [REDACTED] if he knew what the intentions with the lighter were and he stated " [REDACTED] and [REDACTED] were talking about setting their sheets and blankets on fire so that they would have to be let out." I asked [REDACTED] if he knew how [REDACTED] had gotten the lighter into the facility and he stated that [REDACTED] had snuck it in her bra and it was missed during the search she received when she came in." [REDACTED] was secured in his room.

I informed the floor officers (McGill, McIntyre and Norberry) of what was going on and what my plan was. I decided to pull another youth (in addition) to the two females out into the horse shoe to be searched as their room was searched. The youth that I had pulled to be searched along with the females, had nothing to do with the situation and was being searched so there was no suspicion amongst the two females youth. I did not want them flushing or passing the alleged contraband around to any one else while waiting to be searched.

As the youth were lining up to be searched in the horseshoe, both girls were looking at each other and [REDACTED] asked twice if she could use her bathroom before she was searched. I told [REDACTED] no and that she could use her bathroom when we were done. [REDACTED] then asked if she could get her socks out of her room. Again I told her no. (I did not want her flushing any contraband) [REDACTED] was very adamant about being able to go to her room before she was searched.

Norberry and I had the youth in the horseshoe conducting our searches. I had decided to search [REDACTED] first because she was acting very nervous. As I was patting [REDACTED] down I could feel a hard object in the upper arm area of the right side of her bra. I directed Norberry to have [REDACTED] and the other youth return to Alpha. I directed [REDACTED] to put her hands behind her back and started to walk her away from the other youth that were going into Alpha. [REDACTED] started crying and turned her head towards me and said "Do you want the lighter, I will give you the lighter." [REDACTED] reached into her bra and handed me a full size dark blue Bic brand lighter. Norberry and I counseled [REDACTED] on the possible consequences that could happen regarding bringing contraband into a locked facility. I explained to [REDACTED] the seriousness of the situation and pointed out the fact that she was going to be 18 years old tomorrow. I asked [REDACTED] what the lighter was going to be for and who had she gotten it from. [REDACTED] stated "I got it from [REDACTED] about an hour ago and I had it because [REDACTED] asked me if I wanted and I said yes to smoke a cigarette." [REDACTED] was crying very hard and stated that she would tell me the truth and that she wouldn't lie to me. I asked [REDACTED] where she had gotten the lighter and she stated that [REDACTED] had given it to her an hour before bed time. I asked [REDACTED] if she knew how [REDACTED] had gotten it into the hall and she stated " [REDACTED] brought the lighter in on her person at the time of her booking and may have had it in her bra." I informed [REDACTED] that there would be consequences for excepting contraband into the hall. [REDACTED] said she understood and that she was sorry and not thinking at the time. I directed [REDACTED] back to Alpha unit to wait with staff while her room was finished being searched. I called [REDACTED] out to the horse shoe and told her she had one chance at being honest with me. I asked [REDACTED] if the lighter was hers and she said "Yes, but I gave it to [REDACTED] earlier in the day." I asked [REDACTED] what the intentions were for the lighter and she stated that she did not know. I asked [REDACTED] how she had gotten the lighter into the hall and she stated " Katrina missed it when she patted me down for court when I got booked in." [REDACTED] also stated " I put it in my bra at court and forgot about it until today." [REDACTED] stated that when she "remembered" she had the lighter today, she did not want it anymore and that was why she gave it to [REDACTED]. I told [REDACTED] that she needed to be honest and that I did not believe she brought it in her bra. I reminded [REDACTED] that she had a tank top on when she was booked and that Katrina is very thorough with her searches. I again asked [REDACTED] how she brought it in and she stated to stutter and talk really fast. I told [REDACTED] that she had been here for four days and at no point did she attempt to get rid of the lighter and that she could have left it in booking shower the day she got booked or given it to staff. Norberry and I attempted to counsel [REDACTED] on the consequence of bringing contraband into a locked facility. [REDACTED] became verbally abusive and started to scream "Leave me alone" throwing her hands up in the air and walking away from Norberry and myself. I informed [REDACTED] that I could not leave her alone and I attempted to direct [REDACTED] to Alpha unit door to secure her in her room ([REDACTED] has many incidents in the past where she starts to get amped up and staff have to go hands on) I was trying to defuse the situation before it escalated. [REDACTED] pulled away from me and walked towards the control room side of the horse shoe, screaming and throwing her fists off to her sides and front. [REDACTED] was saying "Get the fuck away from me." Norberry informed [REDACTED] that if she did not comply with the staff directive she would be placed in hard restraints. I attempted several times to gently guide [REDACTED] to Alpha to be secured but

A [redacted] kept trying to run around the horse shoe. It was very clear that [redacted] was not going to calm down or follow our directive and to eliminate the possibility of staff being hit by [redacted] swinging fist, it was decided that hard restraints would be applied on Aaliyah. Aaliyah folded her arms across her chest, tensed up and said "Fuck you, go away." At approximately 2130 Norberry placed his hand on [redacted] left arm with only enough force necessary to gain compliance and I placed my left hand on [redacted] right arm with only enough force necessary to gain compliance and started to take [redacted] down to a prone position. [redacted] had lotion on her arms and was extremely slippery and she began to pull away from both Norberry and myself. Once in a prone position on the floor, [redacted] was fighting against Norberry and myself attempting to make it to where Norberry could not get the hard restraints on. [redacted] was kicking at me, kicking me once in the lower back area and back of the thigh. Norberry was able to get the hard restraints on [redacted] and I placed [redacted] legs into a leg lock. [redacted] had put lotion on her legs also and was slipping out from my grasp as she was fighting against Norberry and myself. Norberry was unable to check for proper fit immediately due to [redacted] none compliance. Norberry was attempting to double lock the hard restraints and check for proper fit but [redacted] was trying to force us off her legs and arms, twisting her wrist and attempting to kick. I motioned for Kramer to radio McGill to come assist. McGill arrived in the horse shoe to assist approximately one minute later. As McGill was checking for fit and double locking the restraints, [redacted] was throwing back her elbows as if she was attempting to elbow Norberry. McGill gently placed his hand on [redacted] elbow to block the attempt's. I asked McGill if he would get the wrap. Once the wrap was brought into the horse shoe [redacted] began to calm down. [redacted] was escorted by myself and Norberry into a sitting position against the wall. [redacted] began to violently hit her head on the wall and scream. To prevent [redacted] from harming herself, [redacted] was placed back on her stomach by Norberry and myself. [redacted] was thrashing around and attempting to kick me. I crossed [redacted] legs and held them in place and Norberry secured the upper portion of [redacted] body. At approximately 2140 [redacted] was compliant with our directives and had calmed down. Norberry and I escorted [redacted] to her feet and began to guide her into Alpha unit to be secured. [redacted] started to fight against Norberry and myself once we entered Alpha unit. [redacted] would not walk and was dragging her feet on the floor and was pushing herself into us as we were taking her to her room. Once in Alpha 7 [redacted] continued to yell and act irrational. [redacted] would not allow myself or Norberry to remove the restraints. [redacted] was yelling for us to "leave her the fuck alone", "to get out of her room." I informed [redacted] that I could not leave her alone while she was in hard restraints. [redacted] began to hit her head on the wall. I asked McIntyre to bring me the helmet from the closet. [redacted] stopped banging her head. At approximately 2147 [redacted] continued to be defiant and refused staff's offers to remove the restraints. McGill checked [redacted] for proper circulation. [redacted] circulation appeared to be fine. At approximately 2149 after a lot of coaching from myself, McGill and Norberry, [redacted] allowed McGill to remove the restraints. [redacted] was given ice due to her wrist being sore from thrashing around. From approximately 2150 to 2220, [redacted] continued to scream and throw her belongings around her room. [redacted] was destroying her room and I made the decision to remove her items. As I was attempting to remove [redacted] mattress she was kicking it at me while holding on to the top of it, in an attempt to get me to exit her room. I directed [redacted] to take a seat. [redacted] did not immediately comply until I opened my O/C case. All of [redacted] items were removed and the door was secured. At approximately 2230 Aaliyah's bedding was given back, along with one book. Aaliyah continued to cry but was compliant. I would like to recommend a 24 hour room rest for bringing contraband into the facility (Major violation) to begin at 0600 on 11/5/16, ending on 11/6/16 at 0600. I would like to further recommend an additional 24 hour room rest for the Insubordination/Disrespect, and being combative with staff attempting harm. The additional 24 hour room rest would begin at the end of the first set of consequences at 0600 on 11/6/16 and end 11/7/16 at 0600. [redacted] room rest time will be served during her free time with loss of points for the entire day. [redacted] will be given an hour of free time and will participate in all Juvenile Hall programs during this time. I have nothing further to report at this time.

Submitted By:

A. Hartwick

Signature

Date

11/5/16

Staff Recommendation

Total 48 hours to begin at 0600 on 11/5/16

Medical Treatment

none needed

Supervisory Review

Supervisor

A. Hartwick

Signature

Date

11/5/16

Superintendent

K. Jackson

Signature

Date

Due Process ☐

SERIOUS INCIDENT REPORT

DEL NORTE COUNTY JUVENILE HALL

Nature of Incident	Date	Time	Report #	Location
Attempted Escape/Insubordi	5/23/2015	1830	15-089	Alpha/Horse shoe/ Bravo
Minor Involved:			Staff/Other Persons Involved:	A. Hartwick JCOIII/ Acting Sup
Minor Involved:			Staff/Other Persons Involved:	B. Camarena JCOI
Minor Involved:			Staff/Other Persons Involved:	S. Chavez DPO
Minor Involved:			Staff/Other Persons Involved:	
Minor Involved:			Staff/Other Persons Involved:	

Narrative

On the above date and approximate time, I (Hartwick) while assigned as acting Supervisor, witnessed the following in summary.

I was in Alpha unit going over the log book and [REDACTED] continually came to her door asking random questions. [REDACTED] repeatedly asked if she could come out and if her mom was here yet. [REDACTED] has been on medical isolation since she was booked on 5/22/15 due to head lice) I told [REDACTED] several times that per DPO King her mother had been called several times and messages were left. [REDACTED] continued to come to her door asking if her mom was here and if she could come out, why was she in her room, and that she only had a few nits so she was allowed to come out of her room. After almost 30 minutes of [REDACTED] repeatedly coming to her door and asking question I asked Camarena to speak to her. Camarena also told her that per King her mother was called several times and due to [REDACTED] being on medical isolation she was not allowed to be out with the other wards at this time.

Camarena and I had two wards out for free time and [REDACTED] kept interrupting their program causing a scene because she continually was approaching her door asking random question and stating that we were keeping her from her mom. After approximately 45 minutes of [REDACTED] constantly on her door I went to speak to her again regarding her disrupting the Alpha program. I opened Alpha 3 to speak to [REDACTED]. Upon opening [REDACTED] door I gave [REDACTED] the directive to sit on her bunk. [REDACTED] was acting irritated and angry. All of the sudden [REDACTED] came at me attempting to get out the door by forcing her way past me. [REDACTED] said that she was walking home and she needed to leave. [REDACTED] told me to get out of her way because she was late. [REDACTED] came chest to chest with me and applied little pressure as if to get me to move. At this time I was giving [REDACTED] the directive to step back and sit down. [REDACTED] ignored my directive and continued to try to push past me. I gained distance between [REDACTED] and I by placing the tips of my fingers on my left hand onto her left shoulder and the right tips of my fingers on my right hand on the right shoulder of [REDACTED] to guide her back away from me, using the least amount of force necessary to gain compliance. [REDACTED] stepped back and sat on her bunk. At the time this was happening I heard Camarena call Alpha 9 and Alpha 1 to secure the wards and assist me if need be. [REDACTED] was making statements such as "I'm going to leave and go home" "you have not seen me angry, I get horrible" and why cant I have a visit". I explained to [REDACTED] again that we had tried to contact her mother and she had not returned our calls. [REDACTED] began to say she wanted to call her aunt and get out of Juvenile hall. After speaking to [REDACTED] for a bit, she began to calm down and listen. [REDACTED] was acting strangely and her eyes appeared to be dilated. I asked [REDACTED] if she had used anything before coming into the hall or while in the hall and she would not answer. I informed [REDACTED] that she would be receiving consequences for chest bumping me and not complying with my directive. [REDACTED] became angry and stated that she had forgotten that I carried O/C spray, stating that she forgot were she was and did not remember she was in the hall. I told [REDACTED] that it was not a valid excuse and I was going to recommend a 24 hour room rest. [REDACTED] was beginning to become angry again and did not want to talk to staff. I shut her door and Camarena and I stood by out side her door to monitor her behavior. [REDACTED] threw her cards forcefully at her wall and stated that she did not want to be hit. I asked [REDACTED] what she meant and she again stated that she did not want me or other staff to hit her. I asked [REDACTED] if I had ever hit her or if other staff had ever hit her before. [REDACTED] stated "No. I thought you could hit me though, take me to my mom now." All of the sudden [REDACTED] calmed down and said she was ready to talk to staff. Camarena and I opened [REDACTED] door and began to council her. As Camarena was counseling [REDACTED] I was pushing her cards out her door with my boot so that nobody would slip on them. After counseling [REDACTED] for approximately 5 minutes Camarena began to shut [REDACTED] door. I had bent down to pick the remaining cards up off the ground and was slightly turned away from [REDACTED] door. I hear Camarena say "Hey"! I looked up and witnessed [REDACTED] running down the stairs in Alpha unit. Camarena and I pursued [REDACTED] down the stairs. I radioed to control not to open any doors. [REDACTED] headed straight to the secured Alpha unit door leading into the horse shoe with the intent to escape Alpha unit and the building. Upon [REDACTED] realizing that she could not escape Alpha unit door she ran straight to the fire escape door in Alpha unit by Alpha 12. Attempting to open the door. I subdued [REDACTED] by the fire escape door by placing her in a double reverse wrist lock. [REDACTED] began to fight against me, almost head butting me in the face with the back of her head. I gently placed my left shoulder against the middle of her back, with only enough force to gain compliance to get a better hand hold on her to escort her to bravo unit. I escorted [REDACTED] from Alpha unit to the horse shoe. [REDACTED] began to resist in the horse shoe, fighting against me and managed to get her right wrist free from my hold. I placed [REDACTED] in a reverse twist lock with both wrist and guided her into Bravo unit. I radioed for Bravo 8 to be opened and placed [REDACTED] into Bravo 8. I called Chavez down from control to assist on the floor. Nurse Rodney had arrived at some point and was in the

hors shoe when I regained compliance of [REDACTED]. I asked Rodney to check [REDACTED] over to make sure she was ok. Rodney asked [REDACTED] if she was hurt and [REDACTED] said her arm hurt but not very bad and she started moving it in circles stating that she was fine.

After Chavez and I counseled [REDACTED] on her behavior I left the unit to contact the on call DPO to get authorization to U.A [REDACTED] due to her erratic behavior. I returned to Bravo unit and informed [REDACTED] that I would need a u.a from her and explained why. [REDACTED] said that she did not have to use the bathroom and she would wait. As Chavez and I were monitoring [REDACTED] came to her door and repeatedly said she needed to be let out of her room so she could see her mother. Chavez and I repeatedly explained to [REDACTED] that her mother was not in the building. After a radio transmission came in from control, [REDACTED] came to her door and asked if they were running the license plate number to look for her mother s vehicle. [REDACTED] then told me to bring her the log book because she needed to look it over. Chavez had stated earlier that [REDACTED] had been making strange comments all day and had constantly been on her door making comments to other staff also. All of her statements led us to believe that either [REDACTED] was under the influence, hallucinating and or hearing voices. I approached [REDACTED] door and asked her if she would like to speak to mental health. [REDACTED] looked at me for a minute and said why? I asked [REDACTED] if she was hearing voices or strange things. [REDACTED] stared blankly at me for a minute, smiled and said No. I asked [REDACTED] if she was ready to provide a U.A and she said she was not giving one. [REDACTED] had calmed down considerably and I decided to move her back to Alpha unit. I had Camarena make some room changes to accommodate [REDACTED] being housed on the bottom tier. I placed [REDACTED] in hard restraints at approximately 2000. Chavez placed her right hand on [REDACTED] left upper arm area and I placed my left hand on [REDACTED] right upper arm with only enough force necessary to gain control of [REDACTED] and escorted her back to Alpha unit. The hard restraints were removed at approximalty 2002 by me and [REDACTED] was housed in Alpha 7. After [REDACTED] was placed in Alpha 7 she began to approach her door again making statements like (I'm ready to see my mom now, let me out. I'm going to go home and you can open my door now.) At one point [REDACTED] asked Camarena to let her out so she could see [REDACTED] and get a drink of water. [REDACTED] was pushing on her door as if to open it. [REDACTED] laid down at approximately 2135 and seemed to fall asleep. I would like to recommend that Alica receive 24 hour room rest for chest bumping me earlier in the evening and failing to comply with my directive. Starting at 1900 on 5/23/15 and ending on 5/24/15 at 1900. I would also like to recommend an additional 24 hour room rest for [REDACTED] attempting to escape, being combative with staff and failing to follow staffs directive. Starting at 1900 on 5/24/15 and ending on 5/25/15 at 1900. For a total of 48 hour room rest. It is also recommend that [REDACTED] remain housed on the bottom tier and that staff be extra careful while opening or closing wards door. The behavior that [REDACTED] exhibited tonight is not normal behavior for this ward. I have nothing further to report at this time.

Submitted By:

A. Hartwick

Signature

Date

Staff Recommendation

24 hour room rest to begin at 1900 on 5/23/15 and to end on 5/24/15 at 1900 followed by an additional 24 hour room rest to begin at 1900 on 5/24/15 and to end 5/25/15 on 5/25/15.

Medical Treatment

None needed.

Supervisory Review

Supervisor

A. Hartwick

Signature

Date

Superintendent

Levezow, M

Signature

Date

Due Process ☐

SERIOUS INCIDENT REPORT

DEL NORTE COUNTY JUVENILE HALL

Nature of Incident	Date	Time	Report #	Location
Insubordination/Disrespect	8/17/2017	1930	17-169	Alpha Unit
Minor Involved:			Staff/Other Persons Involved:	Jackson, Katrina
Minor Involved:			Staff/Other Persons Involved:	Davis, Charles
Minor Involved:			Staff/Other Persons Involved:	Veerkamp, John
Minor Involved:			Staff/Other Persons Involved:	
Minor Involved:			Staff/Other Persons Involved:	

Narrative

On the above date and approximate time while I was working in Alpha Unit the minor started to bang her head lightly on her door. At this time she had already had an incident on the day shift (see SIR 17-168). She had just been brought back over to Alpha Unit a short time before and I believe she was trying to get attention. I told her that she needed to stop banging her head or she would be down for her free time tomorrow. I told her not to let today's issues effect her day tomorrow. I tried to talk to her about her disposition, as that was what she was upset about, however, she did not want to talk. I told her once more if she continued to bang that she would be down for her free time tomorrow.

A short time after I walked away from her door she began hitting her bed with her pillow, hitting her toilet/sink, sounded as though she was punching or hitting herself, and banging her head on her door. I did not feed into her behavior and continued on with my room checks. Since the minor flooded her room on the day shift, I wanted to prevent this from happening so I attempted to turn off her toilet and sink. I was able to effectively turn off her sink, however, her toilet would not turn all the way off. The minor used this opportunity to put her socks in her toilet and started to flood her room. JCO Veerkamp came over and thought the toilet was turned off, however, she continued to flood her room. JCO Davis then came into Alpha Unit and was able to fully turn off her toilet to prevent any further flooding.

Once we turned her water off, the minor took her mattress off her bunk and stuck it up against her door preventing us from visual contact with her. I had JCO Davis positioned in front and to the right of me and I was off to the side of him right as we stood behind her door. I told JCO Davis we were going to have control open her door and I wanted him to pull the mattress out. I had my foot positioned so the door could not come open any more than approximately 6-8 inches, just enough clearance to pull her mattress out. I also had my department issued O/C drawn in case the minor attempted to charge JCO Davis while he was removing the mattress. JCO Davis was able to pull the mattress and we shut the door without further incident.

It was at this time I set up the video recorder and started to record the incident.

The minor was still upset and proceeded to rip out pages of her book and stick them to her windows using soap and toilet water. She was able to cover her window in one-two layers using the ripped out book pages. After her window was covered she began to bang and kick her door. We could see the minor's shadow each time she came to her door so we knew she was okay and not self harming. She had a few little holes that she could see JCO Davis and I out of so I used that as an opportunity to have visual contact with the minor. I stood by her door until she came up to look out one of the holes. I was able to see her and knew she was okay so I choose not to open her door and remove the pages from her windows at that time. I knew there was water all over the floor and it was only JCO Davis and I in the unit. I did not think it was the safest option for Davis or I.

This behavior continued until approximately 2113 when Veerkamp entered the unit. By this time we had already secured all the other wards so Veerkamp opened up her door, while I was standing off to the side, and took all the paper off her window. He asked her if she was done, however, she did not respond. We noticed that she had multiple pages laid out on the ground in the puddle of water so we used the shower broom to pull them out of her room and secured her door.

After we shut the door the minor still had the book with pages left and began to once again put them on her window to prevent us from keeping a visual on her. At 2117 Veerkamp and I stood at her door and Veerkamp ordered the minor to sit on her bunk. At this time Veerkamp had his O/C drawn and opened her door. As he was talking to her I took the paper off her door. Once done we once again secured her door.

Since the minor was upset with me, we decided it was best for me to exit the unit and allow Veerkamp and Davis to deal with her. I responded to control and kept a visual on what was going on from there. At 2020 the minor used the last two pages she had and palced them on her window. She then used soap and water in an attempt to cover her window. She rubbed the soap on her window for a few minutes, then began hitting her door with her pillow. She tried to

stick her pillow to her window, however, it would not work. She finally calmed down at approximately 2140.

At 2155 Veerkamp opened her door and gave the minor back all of her bedding and she was secured for the evening.

Since this type of behavior has been an ongoing issue (see SIRs 17-131, 17-132, 17-140, 17-141, 17-144, 17-145, 17-148) and she is currently an MSR for incidents that took place last week (see SIRs 17-160, 17-161, 17-162) my recommendation is the minor serve 48 hours of room rest. She will be in her room unless she is participating in school, large muscle exercise, eating or participating in programs (all depending on behavior at those times). All other time the minor shall remain in her room. Since the minor is currently serving down time for her actions on the day shift, her room rest will begin at 0600 on 8/18/17 and end at 0600 on 8/20/17. She will continue to be classified as MSR. Her status will be reviewed when I return to work on Wednesday or Thursday.

It would be expected that the minor turn her behavior completely around for the option to have her status changed from MSR to SR. I would expect that she follow all the hall programs and all directives from every staff, not just those she picks and chooses.

Submitted By:

K. Jackson

Signature

Date

8/17/17

Staff Recommendation

Medical Treatment

Supervisory Review

Supervisor

Signature

Date

Superintendent

K. Jackson

Signature

Date

8/17/17

Due Process ☐

control copy

SERIOUS INCIDENT REPORT

DEL NORTE COUNTY JUVENILE HALL

Nature of Incident	Date	Time	Report #	Location
Use of Force/Insubordination	12/3/2017	2052	17-312	Bravo Unit
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	Anderson, J. SJCO
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	Wilson, S. JCO II
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	Thompson, T. JCO II
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	Arriola, R. JCOR (control)
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	[REDACTED]

Narrative

On the above date and approximate time, I (Anderson) while working as a Supervisor did observe the following in summary:

At 2050 I was moving the general population to Alpha from the dayroom. As I approached Alpha unit, I could hear a verbal disturbance in Bravo. I continued to escort my group into Alpha and I informed Wilson that I was heading into Bravo. As I enter Bravo, both wards were brushing their teeth and being very disrespectful towards Thompson. I instructed both wards to go to their rooms. [REDACTED] became highly agitated with my directives. She continued to walk around Bravo unit as she brushed her teeth. Once she put her toothbrush away, I met her at her door. I braced the door with my left foot and left hand. I instructed her to take off her shoes and go to her room. She did not comply. She began yelling at me to "get the fuck out of the way" and refused to take off her shoes.

During this conversation, I continually directed her to remove her shoes and step into her room. She refused. She continued to argue and yell "fuck you" directed at me. As this situation progressed, she started to move in aggressive manner towards me and started to state verbal threats "I am going to hit you." I instructed her to back off and informed Wilson that if she advanced again to deploy her O/C.

I put my left hand on her right shoulder in order to guide her to her room. [REDACTED] reacted by jerking away and she gripped both of her hands together to her front. At that point I grabbed her right arm and extended it into elongated barred arm, she resisted and I performed a take down to the front. I then transitioned into a rear wrist lock and placed her in hard restraints at 2106, with the assistance of Wilson controlling her left arm and Thompson at her feet. I checked for proper fit and double locked.

[REDACTED] continued to struggle, kicking at Thompson who was in leg control. I instructed her to calm down, stop resisting or she will be placed in the WRAP. She continued to resist by kicking out and away from Thompson. At that point I instructed Thompson to retrieve the WRAP.

As we applied the ankle strap, she resisted and tried to pull out of the strap. As we applied the leg harness, she continued to be resistive bending her legs in and out as they need to be straight to have the harness applied. Also as the chest harness was applied she continually pushed away and would not allow the tether to be attached until I applied a pressure point to the underside of her jaw. At 2118 she was secured in the WRAP and moved into her room by Thompson and I. I then instructed Wilson to keep direct supervision of [REDACTED] and Thompson to go to Alpha unit.

At 2126 she was yelling "Take this fucking thing off of me."

At 2128 she continued to cuss and scream "Fuck you man. Leave me alone. Get the fuck away from me. Get me the fuck out of this." She continued to struggle and squirm out of the WRAP. I gave her simple instruction to sit still and be calm. She did not comply.

At 2130 Wilson and I had to readjust the WRAP as she was working her way out of the WRAP. I attempted to explain the process of how we can move towards taking her out of the WRAP, however she continued to cut me off by cussing at me.

At 2132 [REDACTED] was trying to unlatch the D-ring that secured her cuffs to the chest harness. I attached a second set of cuffs to the hand cuff chain and to the harness, preventing her from moving her cuffs to her front.

At 2139 she still was actively trying to work her way out of the WRAP.

At 2144 I started the video recorder.

At 2145 I checked her cuffs for proper fitting. I adjusted her left cuff for proper fit and double locked it.

At 2201 she was actively trying to work her way out of the WRAP.

At 2205 Wilson and I adjust the wrap as all of Rainee's movements were loosening and moving the WRAP away from proper placement and fitting.

At 2208 her cuffs were checked for proper fit.

At 2223 [REDACTED] has calmed down some and is being more cooperative. Ankle strap was removed.

At 2232 [REDACTED] continues to calm down. Wilson and I move her hand cuffs to the front position on the WRAP.

At 2244 she pulled one leg out of the harness.

At 2248 the ankle strap was reapplied and cuffs were moved to the rear and secured by Wilson, Thompson and I.

At 2313 I advised control to contact Sutter Coast, Mental Health and On call PO.

At 2345 Lopez enters Bravo. Lopez and I try to explain to [REDACTED] if she complies, we can loosen the WRAP and she

control copy

can walk to the vehicle sally port to be transported to Sutter Coast for a medical evaluation. She does not comply.
At 2350 Lopez, Thompson and I move [REDACTED] to the vehicle sally port for transportation. Lopez and Arriola transport.
At 0033 Lopez and Arriola return from Sutter Coast. [REDACTED] was escorted to Bravo 10 and I removed her cuffs without incident.
At 0047 Mental Health met with [REDACTED] He states that he will follow up with her in the morning.
Nothing further to report.

Submitted By:	Signature	Date
Anderson, J. SJCO		12/3/17

Staff Recommendation
Zeroed out and to serve room rest for 72 hours starting at 2100 12/3/17.

Medical Treatment
See nurse in the morning. Follow up with Mental Health

Supervisory Review
SEE SIR 17-311, 313, 314

Supervisor	Signature	Date
Anderson, J. SJCO		12/3/17

Superintendent	Signature	Date
K. Jackson, ACPO		

Due Process ☐

SERIOUS INCIDENT REPORT

DEL NORTE COUNTY JUVENILE HALL

Nature of Incident	Date	Time	Report #	Location
Use of force/OC	12/7/2017	1105	17-320	Alpha unit
Minor Involved:			Staff/Other Persons Involved:	A. Hartwick SJCO
Minor Involved:			Staff/Other Persons Involved:	B. Valley JCOIII
Minor Involved:			Staff/Other Persons Involved:	C. Davis JCOR
Minor Involved:			Staff/Other Persons Involved:	P. Kramer Control (Tech)
Minor Involved:			Staff/Other Persons Involved:	

Narrative

On the above date and approximate time, I (Hartwick) while assigned as the Supervising officer, did witness the following in summary.

Valley radioed for assistance in Alpha unit. Upon my arrival to Alpha, Valley informed me that [REDACTED] was threatening him, his house hold and failing to follow his directive. [REDACTED] was swearing at Valley and refused to go to her room. I stepped up to [REDACTED] left side (she was sitting down at the table closest to the showers) and asked her to please go to her room. She refused to follow my directive.

I asked her 2 more times to go to her room. [REDACTED] still refused to follow my directive. She jumped up from her seat and started acting aggressively towards staff. I grabbed a hold of her left wrist in an attempt to place her in a rear wrist lock. [REDACTED] threw herself across the table closest to the rooms and tucked her arms underneath her. She was kicking out with her legs towards staff. I placed my upper body across her lower back to pin her to the table and was in the process of adjusting my control hold when she began to pull away from me. Davis had started to gain control of [REDACTED] legs and lower torso, when she started fighting harder and slipped down slightly off the table. I directed Valley to deploy his OC.

Valley deployed one, approximate one second burst of OC to [REDACTED]. The OC struck her on the middle and right side of her face. [REDACTED] came off the table swinging both arms with closed fist, striking me in the left shoulder. My left shoulder popped and sent pain down my arm. (This was the shoulder that was injured in an incident last week with another youth). As [REDACTED] continued to swing at staff, I deployed one approximate two second burst of OC, striking her in the middle of her face across her eyes.

[REDACTED] continued to be combative and had to be physically assisted to her room by Valley. Her door was secured and we waited for her to comply so that she could decontaminate. After approximately 4 minutes she was ready to decontaminate. I directed [REDACTED] to get on her stomach and put her hands behind her back. At first she was resistant, but did comply.

As I was placing the restraints on [REDACTED] I had noticed that I had blood down the front of my glove on my left hand. I was trying to see where the blood was coming from (I knew it was not mine) but [REDACTED] was struggling and screaming at me. Hard restraints were applied by me at approximately 1110. I attempted to double lock the restraints, however, the right restraint double lock seemed to stick. [REDACTED] was too combative to remove the restraints and put new ones on at this point. [REDACTED] was placed in shower one, fully clothed and began the decontamination process with the shower door open.

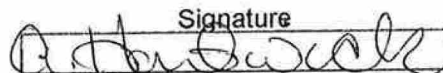
Numerous attempts were made to remove [REDACTED] restraints, however, she would cuss staff out and continued to be combative. [REDACTED] was screaming so loud that I could not fully understand what she was saying. Every time I walked into the shower to restart the water ([REDACTED] was restrained behind her back) I would ask [REDACTED] if she was ready for me to remove her restraints so that she could change into dry clothes. [REDACTED] response was "Fuck you bitch."

At approximately 1145, [REDACTED] slipped her cuffs completely off and tossed them towards Davis and Valley. I secured the shower door. I had a bucket of ice for [REDACTED] but she refused it every time I asked if she wanted it. At approximately 1200, I gave [REDACTED] a new set of clothes and the bucket of ice. She continued to decontaminate until approximately 1240 and then was secured in her room.

[REDACTED] will be receiving a 48 hour room rest to begin on 12/7/17 at 1200 and to end on 12/9/17 at 1200. [REDACTED] will have full loss of points for this time period but will be expected to participate in all required hall programs. I have nothing further to report at this time. This report will be submitted to the DA for PC 148 charges.

Copy

Submitted By:
A. Hartwick SJCO

Signature


Date
12/7/17

Staff Recommendation

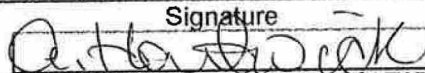
48 hour room rest to begin on 12/7/17 and to end 12/9/17 at 1200.

Medical Treatment

 was seen by Nurse Rodney and was cleared.

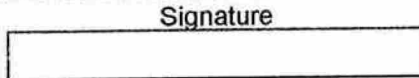
Supervisory Review

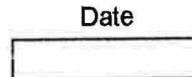
Supervisor
A. Hartwick SJCO

Signature


Date
12/7/17

Superintendent
Katrina Jackson

Signature


Date


Due Process ☐

SERIOUS INCIDENT REPORT
DEL NORTE COUNTY JUVENILE HALL

Nature of Incident	Date	Time	Report #	Location
Insubordination/Disrespect	2/19/2016	1505	16-028	Alpha
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	A. Hartwick SJCO
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	J. Williamson JCOI
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	D. Shaffer JCOI
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	

Narrative

On the above date and approximate time, I (Hartwick) while assigned as supervising officer did witness the following in summary.

Veerkamp and I were speaking to another ward in the horse shoe by the day room. I overheard [REDACTED] tell [REDACTED] to shut up and leave her alone. I asked [REDACTED] what was going on. [REDACTED] stated that he was doing what we do and telling her what to do. I called [REDACTED] over to the horse shoe and sent the other ward into the day room. I again asked [REDACTED] what was going on. [REDACTED] stated that he told [REDACTED] to stop acting like a preppy white girl and to shut up. I told [REDACTED] that it was not appropriate to speak to his peers that way. Before I was able to finish what I was saying, [REDACTED] started swearing at Veerkamp and I and walked away from me towards Alpha unit door. I gave [REDACTED] the directive to stop. [REDACTED] did not follow my directive and was telling me he was going to his fucking room and pushed the Alpha door button. I followed [REDACTED] into Alpha unit and escorted him to his room. I grabbed [REDACTED] door so that he would not slam it. [REDACTED] was screaming and cussing at both Shaffer and I. I gave [REDACTED] the directive to calm down. [REDACTED] continued to throw his stuff around and started yelling louder.

I opened [REDACTED] door and told him that he would be down for the remainder of day shift and again gave him the directive to calm down. (We have another ward on bed rest in Alpha 12) [REDACTED] continued to scream and cuss at me and told me to get the fuck out of his room and that he was fucking pissed because his brother (who is also housed with us) received fewer consequences from Probation. [REDACTED] continued to scream at me, stating that my court system is fucked up and I need to get the system fucking fixed because we do not know what the fuck we are doing. [REDACTED] stated that he wanted to go back to L.A because the court system there is not fucked up like ours. I tried to explain to [REDACTED] that I have nothing to do with the Probations decision as to whether he is in here or not and that his brother has nothing to do with him being in here either. [REDACTED] continued to scream at me to get the fuck out of his room. I started to close the door at which point [REDACTED] forcefully threw a book at me as I was shutting his door. The book bounced off the center of the door and fell to the floor. I turned around and gave [REDACTED] the directive to stay seated and informed him I was going to remove his stuff from his room. [REDACTED] jumped up from his bed block as Shaffer and I entered his room. I popped the button on my O/C pouch and gave [REDACTED] the directive to take a seat. [REDACTED] sat down and said "what? Are you going to fucking spray me? Fucking spray me, fuck this. Are you seriously going to spray me?" [REDACTED] stayed seated as I removed the items from his room. I exited Alpha unit to speak to [REDACTED]. [REDACTED] stated that [REDACTED] had told her to fucking stop acting like a preppy white girl. [REDACTED] was punching and kicking his wall the whole time I was trying to sort out the details. I asked Williamson if she would go speak to [REDACTED] and see if she could not get him to calm down. [REDACTED] continued to be disrespectful and started cussing and yelling at her. [REDACTED] stated that he was angry about his brother getting less time and he was fucking pissed because of that reason. Williamson tried to get [REDACTED] to calm down but [REDACTED] continued to get more agitated. [REDACTED] continued to hit his wall for approximately 10 more minutes and then calmed down. Due to [REDACTED] failure to follow staff directive, throwing a book at staff and disrespect to his peers, I would like to recommend a 24 hour room rest. The room rest to start at the time of written notice being served. [REDACTED] was on a room rest last time he was here for the same behavior and had been warned and is aware that this behavior is not ok.

Submitted By:	Signature	Date
A. Hartwick SJCO	[Signature]	2/19/16
Staff Recommendation		
24 hour room rest to start at the time of written notice being served.		
Medical Treatment		
None needed.		

Supervisory Review

Supervisor

A. Hartwick

Signature

Date

2/19/16

Superintendent

K. Jackson

Signature

Date

Due Process

☐

SERIOUS INCIDENT REPORT
DEL NORTE COUNTY JUVENILE HALL

Nature of Incident	Date	Time	Report #	Location
Insubordination/Disrespect	3/10/2016	0705	16-047	ALPHA-UNIT
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	Poole, C JCO III
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	Hartwick, A SPJCO
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	

Narrative

On the above date and time Hartwick went into wards room to inform [REDACTED] that she was going to lose 1 hour of her free time from for arguing during showers. [REDACTED] came out of her room and picked up her shoes and walked to the table to put them on. I asked [REDACTED] to please get up and go put her shoes on at her door. [REDACTED] ignored me and continued to put her shoes on. I informed [REDACTED] that she would be on room rest time for the entire dayshift for not following my directives. [REDACTED] said to me "I am not going to school." I informed if she doesn't go to school there would be more consequences and the room rest would continue through the evening program. Above ward yelled I am going to my room and got up from the table leaving her breakfast. [REDACTED] opened her door and slammed it shut screaming very loudly. Ward started throwing all her belongings around her room, screaming obscenities, and punching her walls 5-10 times. Hartwick entered wards room. Hartwick starting removing her belongings, as Hartwick was doing this [REDACTED] tried to grab papers out of her hand. I pulled out my o/c spray and told [REDACTED] that she would be sprayed if she moves in any aggressive manner. I picked up her pillow and she also tried to get that out of my hands while sitting down in between her toilet and wall. [REDACTED] behavior has been very erratic in the last couple of days. [REDACTED] got very upset with her probation officer on Monday over a zero. [REDACTED] entered her room and hid behind her half wall. I had to ask her 10-12 times that day before she would comply. Ward does listen to very few staff but for the majority of staff she doesn't. G status to removed and a 24 hour room rest is recommended.

Submitted By:	Signature	Date
Poole, C		

Staff Recommendation

24 HOUR ROOM REST TO START AT 0900 AND AT 0900 ON 3/11/16. G STATUS REMOVED AND BACK R STATUS.

Medical Treatment

NONE

Supervisory Review

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Supervisor	Signature	Date
HARTWICK, A		
Superintendent	Signature	Date
JACKSON, K		

Due Process ☐



SERIOUS INCIDENT REPORT

DEL NORTE COUNTY JUVENILE HALL

Nature of Incident	Date	Time	Report #	Location
Insubordination/attempt to a	6/5/2017	2000	17-111	Gym/Alpha unit
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	A. Hartwick SJCO
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	J. McIntyre JCOR
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	

Narrative

On the above date and approximate time, I (Hartwick) while assigned as the supervising officer, did witness the following in summary.

Wilson and I had 8 youth in the gym conducting structured activity. (Due to the day shift not being able to conduct it earlier) [REDACTED] was refusing to participate and had to be talked to several times between Wilson and I. After [REDACTED] had been talked to numerous times, she still refused to follow staffs directive to participate and was deliberately holding the rest of the group up. I radioed control (Grubbs) and Alpha unit (McIntyre) to let them know that I was sending [REDACTED] back to her room to be secured for the night. I sent [REDACTED] to Alpha unit and informed her that she would be down for the remainder of the evening shift.

McIntyre radioed me that [REDACTED] was refusing to go to her room. I entered Alpha unit and walked over to [REDACTED] [REDACTED] was standing in her door way (Alpha 12) and had each arm braced on the door frame of her room and had ahold of her door. [REDACTED] was pulling the door away from McIntyre and kept repeating for McIntyre to let go of her door. I directed [REDACTED] to remove her hands off the door and to step inside. [REDACTED] ignored my directive and continued to block us from closing her door. I stepped closer to [REDACTED] and placed my left hand on her right shoulder and with as little force as necessary, forced her to take a step back into her room and I shut the door. [REDACTED] pushed back at me slightly and tensed up. [REDACTED] began to hit her door and tried to pop it open by repeatedly hitting by lock area. This behavior went on for approximately 35 minute. [REDACTED] stopped banging approximately 2046 and attempted to flood her room. At approximately 2048 [REDACTED] belongings were removed from her room by McIntyre and myself. [REDACTED] immediately hid behind her half wall and would not come out. McIntyre began to conduct 5 minute room checks on [REDACTED].

Both McIntyre and I attempted to counsel [REDACTED] and to get her out from behind her half wall. At approximately 2146, I entered [REDACTED] room to check on her. [REDACTED] was still behind her half wall but had curled up in a tight ball and had her face buried under her arms and refused to look at me. [REDACTED] was sitting very still and would not acknowledge any staff. I bent down to talk to [REDACTED] and see if I could see her face and I noticed that the portion of her face I could see was extremely red. I again gave [REDACTED] the directive to look at me. [REDACTED] ignored the directive. I reached out with my left hand and placed it on [REDACTED] right arm. Attempting to move her arm so I could look at her. McIntyre placed both his hands on [REDACTED] left arm to assist in removing them from blocking her face. As I was lifting [REDACTED] arm, she reached out and grabbed my left wrist and attempted to pull me off balance. I looked over at McIntyre and noticed that [REDACTED] was attempting to grab McIntyre's wrist also but had actually gripped around his watch and was pulling on his watch with her fingers. McIntyre and I both gained control of [REDACTED] wrist and gently pulled her from behind her half wall. As we were moving [REDACTED] she went dead weight on us. [REDACTED]

head was very close to the half wall and I did not want her to hit it as I was moving her. As I shifted my hand hold and position to avoid [REDACTED] hitting the wall, she was able to get loose from my grip on her wrist and tucked her right arm under her body. McIntyre was on her left side towards her left hip and had placed her left arm in a control hold. I directed [REDACTED] several times to bring her arm out from under her but she refused to comply. I was positioned on the right side of [REDACTED] with my left hip over her left hip. I slid my left arm under [REDACTED] and was able to get my hand through the crook of her right elbow and brought her right arm out from underneath her. Once her arm was out, I was able to maintain a wrist lock on her and McIntyre placed hard restraints on her at approximately 2149. At approximately 2149, hard restraints were double locked and checked for fit by McIntyre. [REDACTED] was dead weight and was putting pressure on her wrist, allowing them to press up against the hard restraints. [REDACTED] was attempting to kick but McIntyre had control of her legs. I checked for proper circulation at approximately 2152, 2155 and again at 2202. Both times [REDACTED] circulation was good. At approximalty 2200 McIntyre and I attempted to sit [REDACTED] up so that she could not put the pressure on her wrist. [REDACTED] was dead weight and refused to move. At approximalty 2205 McIntyre and I assisted [REDACTED] in sitting up. The youth was of no help what so ever and continued to be dead weight. At approximately 2206 I attempted to counsel rainee and informed her that it was highly improper to put her hands on staff. [REDACTED] had a big grin on her face and started laughing, shrugging her shoulder slightly. We explained the possible consequences but [REDACTED] thought it was funny and continued to grin and giggle under her breath.. At approximately 2208 I directed [REDACTED] to stand against the back wall in her room and to place her hands on her head as soon as the restraints came off. [REDACTED] was being very difficult and started to fight against McIntyre and I. I had her left hand in a wrist lock and McIntyre had her right hand in a wrist lock. [REDACTED] would not comply with our directive, and was trying drop back down to the floor. I applied just enough pressure necessary on her left wrist to gain compliance.

CONTROL COPY

After numerous attempts of counseling [REDACTED] from McIntyre, Wilson and I, it was very clear by [REDACTED] body language and silence that [REDACTED] had no intention of speaking to us. I directed [REDACTED] to stand against the back wall of her room and to place her hands on her head as soon as I removed the hard restraints. Wilson stepped into the room and removed the hard restraint from [REDACTED] at approximately 2209. [REDACTED] would not keep her hands on the wall and attempted to allow them to drop to her sides. Both McIntyre and I kept a control hold on [REDACTED] wrist and told her that she needed to stay on the wall until she was told to come off as soon as we were out of her room. I told [REDACTED] that if she did not comply and started to move from her position on the wall before we exited the room, she would get sprayed with O/C. [REDACTED] complied with my directive and stayed on the wall until all staff were out of her room and her belongings were given back.

[REDACTED] will receive a 24 hour room rest for refusing to follow staff directive, disrespect and attempting to assault staff. [REDACTED] will have her status changed from a "R" to a "SR", until further review from Assistant Chief Katrina Jackson on Wednesday morning. [REDACTED] behavior continued until approximately 2204. The 24 hour room rest will begin at time of written notice being served at 0600 on 6/6/17 and will end on 6/7/17 at 0600. [REDACTED] will still be required to participate in all Hall required activity will fail to earn any of her points for the 24 hour time frame. I have nothing further to report at this time.

Submitted By:

A. Hartwick SJCO

Signature

Date

6/5/17

Staff Recommendation

24 hour room rest to begin 0600 06/06/17 and end on 06/07/17 at 0600. Youth bechanged from "R" to "SR" until further review.

Medical Treatment

Nurse will check youth's wrist in morning.

Supervisory Review

Supervisor

A. Hartwick SJCO

Signature

Date

Superintendent

K. Jackson

Signature

Date

Due Process ☐

SERIOUS INCIDENT REPORT

DEL NORTE COUNTY JUVENILE HALL

Nature of Incident	Date	Time	Report #	Location
Insub/Disrespect/O/C depla	6/11/2017	1956	17-119	Alpha unit/Gym hall
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	A. Hartwick SJCO
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	R. Grubbs Extra help
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	J. Nelson SDPO
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	D. Shaffer JCOI
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	

Narrative

On the above date and approximate time, I (Hartwick) while assigned as the supervising officer, did witness the following in summary.

All the youth were on the rec yard completing a team building exercise. [REDACTED] had to constantly be encouraged to participate and was complaining the whole time. [REDACTED] was warned numerous times by all staff present (Myself, Nelson and Shaffer) to participate. After the exercise was complete, I directed all youth to run two laps and then to line up. All youth complied except [REDACTED]. [REDACTED] ran through the middle of the rec yard and flopped down in the grass. I attempted to get [REDACTED] to continue running several times but [REDACTED] refused. After all the other youth had completed their lap's I had all the youth line up to go into the day room. [REDACTED] was in the front of the line and would not stop talking. I informed [REDACTED] that she had lost her points due to not participating. [REDACTED] began to kick the metal rain gutter next to where I was standing. I asked [REDACTED] to please stop and to put her hands behind her back while she was in line. [REDACTED] was openly defiant and placed her hands on her hips, rolled her eyes, attempted to engage the other youth in her behavior and stepped out of the line. I told Shaffer to hold the other youth outside and I directed [REDACTED] to come with me. Once [REDACTED] and I were in the gym hall way, [REDACTED] started to take very small steps and walked at a very slow pace to her room. I directed [REDACTED] to pick up her pace and told her that she would end up getting more time in her room if she did not do what was asked. [REDACTED] would walk two steps and then stop. I gently placed my left hand on [REDACTED] right bi-cep, with only enough force necessary to gain compliance. [REDACTED] pulled away from me two times and raised her hands towards me. Once [REDACTED] was in Alpha unit she walked over to her door (Alpha 12). I opened [REDACTED] door and directed her to remove her shoes. [REDACTED] said "No." I again directed [REDACTED] to remove her shoes and to head to her room. [REDACTED] again said no and said I'm not going. [REDACTED] kept looking down to were I have my O/C on my duty belt and moved closer to me as I was moving into her. I told [REDACTED] that if she did not comply she would be sprayed with O/C. (On 6/5/17, [REDACTED] had attempted to go hands on with staff and had to be restrained and on 6/3/17 [REDACTED] had threatened to throw her lunch tray at staff) [REDACTED] inched closer to me as I reached out to take hold of her arm. As I placed my right hand on [REDACTED] right wrist, [REDACTED] flung both her arms at me, appeared to be attempting to grab my wrist and took a combative stance. I radioed control that I needed a staff in the unit now. Nobody responded to me. Control continued to try to get a response from Shaffer or Nelson. After radioing two time's and having nobody arrive, I backed away from [REDACTED] and deployed a 2 second burst of O/C (Oleoresin Capsicum). [REDACTED] had turned her back to me but had looked back over her left shoulder at the same time and the O/C landed on the left side of her face, sweeping in an arch from her mouth to her eye brow. [REDACTED] started to spin in a circle and move towards me. At first it seemed like the O/C did not effect her. (My O/C had not sprayed out properly and I was not sure at first how much had actually gotten on [REDACTED]. As [REDACTED] moved towards me she ended up in front of her door and I was able to guide her into her room by placing my hands on both her shoulders and only using enough force necessary guide her into her room. As I was securing [REDACTED] door Nelson came into the unit. Shaffer and Nelson were unable to hear control and myself as we had radioed for assistance earlier before I sprayed Rainee with O/C. At approximately 2000 I requested that control call Assistant Chief Katrina Jackson to let her know O/C was deployed. Sutter Coast hospital was called at approximately 2006.

I asked [REDACTED] if she wanted to decontaminate. [REDACTED] was growling at me and vigorously rubbing her face with her dry hand towel. I advised [REDACTED] to stop and told her that she was going to make the burn worst. [REDACTED] ignored me and continued to rub her face. Within approximately four minutes I had asked [REDACTED] five times if she was ready to decontaminate. [REDACTED] ignored me and continued to try to rub the O/C off her face. [REDACTED] was clearly not willing to communicate with me so I told Nelson that I was going to step out of the unit and to see if he was able to get her to talk to him. (At this time I spoke to Assistant Chief Jackson and briefed her on the situation.) Nelson was not successful either. [REDACTED] was screaming in her room and repeatedly yelled fuck, over and over again. At approximately 2009 Nelson radioed me that [REDACTED] was ready to decontaminate. I brought in a bucket of ice and towels and assisted [REDACTED] into the shower. I gave [REDACTED] instructions on what to do and secured the shower door. [REDACTED] was screaming the whole time and stating how bad it hurt. [REDACTED] was in the shower for approximately 45 minutes. In the approximate 45 minutes that [REDACTED] was decontaminating, both Nelson and I verbally checked on [REDACTED] numerous times. At approximately 2050 [REDACTED] stated that she was done decontaminating. I gave [REDACTED] new shoes and a full set of clothes. New linens were placed in her room and the old ones were removed. [REDACTED] was secured at approximately 2020. I'm recommending a 48 hour room rest to begin at time of written notice being served

Copy

on 6/12/17 at 0600 and to end 0600 on 6/14/17. [REDACTED] has shown that she is not afraid to try to go hands on with staff and is openly defiant. [REDACTED] is to remain a SR and only be housed on the bottom tier. [REDACTED] will be required to participate in all required hall programs and will receive her hour out during large muscle exercise. If [REDACTED] negative behavior continue's, it is recommended that she be placed on a special program for the remainder of her stay. I have nothing further to report at this time.

Submitted By:

A. Hartwick

Signature

Date

6/11/17

Staff Recommendation

[REDACTED] will receive a 48 hour room rest from 0600 on 6/12/17 and to end at 0600 on 6/14/17. [REDACTED] is to remain on the bottom tier and will remain a SR. Staff need to be extra cautious around this youth.

Medical Treatment

Morning Nurse will check youth over. No medical was needed at the time of O/C deployment or at completion of decontamination.

Supervisory Review

Supervisor

A. Hartwick

Signature

Date

6/11/17

Superintendent

K. Jackson

Signature

Date

Due Process ☐

SERIOUS INCIDENT REPORT
DEL NORTE COUNTY JUVENILE HALL

Nature of Incident	Date	Time	Report #	Location
Insubordination/Disrespect	3/11/2018	201515	18-048	ALPHA UNIT
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	Veerkamp, J
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	Wilson, S
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	[REDACTED]
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	[REDACTED]
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	[REDACTED]

Narrative

On the above date and approximate time I (Veerkamp) witnessed the following in summary. I was radioed to assist Wilson in Alpha unit [REDACTED] just got back from a special visit and was refusing to return to her room. When I entered Alpha unit I witnessed Wilson directing [REDACTED] to go to her room. [REDACTED] just replied that she was not going to go. We tried to council [REDACTED] for several minutes to try and get her to comply. Rosentrator was in control witnessing what was happening. Rosentrator over the radio he told us that because of [REDACTED] history that we could use OC spray if needed for compliance. I explained this to [REDACTED] and after a few minutes she got up and went to her room.

Submitted By:	Signature	Date
J. Veerkamp	[REDACTED]	[REDACTED]

Staff Recommendation

lose day and evening freetime on 3/12/2018

Medical Treatment

N/A

Supervisory Review

Supervisor	Signature	Date
K. Rosentrator	[REDACTED]	[REDACTED]

Superintendent	Signature	Date
K. Jackson	[REDACTED]	[REDACTED]

Due Process ☐

Control Copy

SERIOUS INCIDENT REPORT

DEL NORTE COUNTY JUVENILE HALL

Nature of Incident	Date	Time	Report #	Location
OC Deployed/Restraint	4/3/2016	1920	16-073-074	Del Norte County Juvenile Hall/Alpha Unit
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	A. Garcia Sen. JCO
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	K. Estes JCO R
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	K. Rosentrater SJCO
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	D. Shaffer JCO R
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	T. Rivas Control Tech

Narrative

On the above date and approximate time, I (A. Garcia) was on my way to Alpha unit after a quick 10-7. I decided to stand in the horseshoe for a moment, to observe how the minors were maintaining behaviorally. Recently, there have been many of the minors not following program. Shaffer and Estes (who is still fairly new) were in Alpha at the time. As I stood back, I witnessed Estes standing at a table towards the back of Alpha unit closest to A-10 and A-11. I heard [REDACTED] from the horseshoe raising his voice at Estes saying something to the effect of "Are you serious? You should at least warn me like all the other staff." I continued to watch the situation, and saw Estes calmly talking to [REDACTED]. I could tell by [REDACTED] body language and facial expression that he was very upset, and he continued to yell at Estes. At that time, nurse Kim walked into the horseshoe to dispense meds.

At approximately 1923 I opened Alpha unit door for Kim. [REDACTED] was still being verbally loud, but the second that he saw me, he shrugged Estes off, turned away from him, and said "Whatever, nevermind." I looked at [REDACTED] and said "After you take your meds, I would like for you to go to your room for a time out." [REDACTED] stated "Are you serious." I said "yes." [REDACTED] then got up, and started walking to the room in which he resides (Alpha 11.) I asked [REDACTED] "Are you going to come over and take your meds?" [REDACTED] did not respond. I asked him again, and he stated "Fuck no." When I called for his door to open, one of the other youth in custody yelled out "I love you [REDACTED]" Deford yelled "Fuck you." We proceeded with meds and Kim left.

At approximately 1925 I asked Shaffer and Estes to take 5 wards to the day room, so [REDACTED] would not have an audience to watch him. [REDACTED] has a long history of getting very angry, and was just restrained last week. I have been working with him long enough to know that his behavior was probably going to escalate, because I made the decision that I was going to keep him in his room for the evening because of his consistent lack of disregard for staff and the rules of the Juvenile Hall. After the 5 wards left the unit, there were 3 remaining. Two asleep in their rooms, and [REDACTED]. I did not approach [REDACTED] room right away, because at that time, he had calmed down. I figured, if I didn't bother him, that he might be thinking about his actions, and know that he had just finally pushed it too far, and would be in his room.

I completed a room check at approximately 1926 and as I got to the bottom of the stairs, [REDACTED] asked me "Am I down for the night?" I answered saying "Yes [REDACTED]. You can no longer receive warnings for talking to staff the way that you do, without consequences." [REDACTED] asked "Are you serious?" I said "Yes, you will be down for the night." At approximately 1927, [REDACTED] started screaming "Fuck." He immediately started kicking and banging on his door. When I knew that he wasn't going to stop, I went to the closet to get the tripod and camera. As I started to get it set up, [REDACTED] placed his mattress against his door, but continued to kick. When I went to turn the camera on, I realized that there was absolutely no power to it, as it would not turn on. The battery was dead. I radioed that information to control. [REDACTED] continued cursing, and banging on his door. I walked over to his room, and asked him to remove the mattress. His reply was "Fuck you."

[REDACTED] continued to kick his door and bang on his window for approximately one minute straight. With the extensive history of [REDACTED] room discipline, combativeness, and having to be sprayed in the past, I made the decision to call Estes over to Alpha unit, and plan what our next step was going to be. When Estes entered the unit, I asked him what his history/experience was with handling combative minors since he has worked here. Estes informed me that in the 3 months he has been here, he has never had to go hands on with a ward nor, has he witnessed a situation from the beginning that has led to further consequences other than wards failing to earn their points. He did however state that he witnessed the tail end of a restraint with a female minor that 2 other officers had done approximately a month and a half ago. As Estes and I were speaking, [REDACTED] was still very combative, kicking and punching his door. He had however, taken his mattress away from his window, so we could see him. At that time, I told Estes that I was going to give [REDACTED] 3 stern warnings to get on the ground on his stomach, and that we were going to put restraints on him, to get the situation under control. I also informed Estes that if he did not comply, I was going to deploy O/C. Estes and I had our plan, and I walked over to Alpha closet, obtained the leg iron restraints, and walked back over to [REDACTED] room. I then asked Control to call Rosentrater back to the hall, so that he could assist. A couple minutes later, Rivas radioed

that Rosentrater was not answering his phone, and I asked her to keep trying.

At approximately 1934, as [REDACTED] continued cursing and banging, I said "[REDACTED] get on the ground now, face down." [REDACTED] was not compliant, and stated "No." I again stated, "[REDACTED] I am only giving you 3 warnings to get on your stomach so we can come into your room, so get on the ground now." Again, [REDACTED] said "No, I'm not getting on the ground." The third time, I stated "[REDACTED] this is your last warning to get on the ground, or I am going to spray you." I then repeated "last warning." As I said this, [REDACTED] changed his posture, in a matter of which appeared to be getting ready to take O/C straight on, and said "Go ahead." [REDACTED] would not get on the ground. I calmly, and clearly said to the Control Room officer, "Control, [REDACTED] has been given 3 firm warnings to get on the ground, and he is refusing to do so. He will not comply." I then asked Estes to place the weight of his body up against A-11, and asked for Control to open Alpha 11. As the door started to open [REDACTED] was standing straight up to the left of his room, as you are facing the room. His mattress was in a slightly folded position and it was resting against his knees. I asked Estes, "Please give me enough room to reach my hand in, to disperse the O/C, and then we will close the door." At that time, I dispersed 1 burst of O/C towards [REDACTED] facial area. When I did, he quickly kneeled to the ground, and pulled his mattress upward, using it as a shield between the two of us. He quickly moved his entire body to the right side of his room (his left), while still holding onto his mattress. That resulted in me continuing an ongoing burst as I angled the bottle in the direction in which he moved. The entire burst of O/C lasted approximately 2-3 seconds. We immediately closed [REDACTED] door, and Control was notified that he had been sprayed.

At approximately 1936 [REDACTED] started screaming obscenities, and rubbing his face with his sweatshirt. He was walking around in his room and was screaming "Fuck you." Control then notified me that Rosentrater was on his way. In the midst of everything, I failed to tell Control, after we sprayed [REDACTED] and we were able to safely secure him, that I did not think we would need assistance. I said to Rivas over the radio, "I don't think we will need him now, but if he's on his way that's fine." I then informed [REDACTED] "As soon as you get on the ground, and cuff up, we can get you decontaminated." [REDACTED] said, "Fuck you, spray me again." I asked Estes to go to the kitchen quickly, grab buckets of ice water, and a few hand towels, because with my experience, I felt that he would probably start to get tired quickly. [REDACTED] was visibly being affected by the O/C, but he did not want to give up the fight. He continued to yell "Fuck this, Why bitch?" [REDACTED] was also coughing, but he refused after being asked two to three more times to get down on his stomach.

After [REDACTED] was sprayed the 2 wards who were in their rooms, had awakened and were sent to the dayroom with Shaffer. I asked Shaffer if he was doing okay with the wards in the dayroom and he said that everything was fine.

At approximately 1938, I asked control to call Chief Reyman to notify him of the situation, because it was my understanding that Katrina was out of town.

At approximately 1939, per Control, Rosentrater entered the building. He entered Alpha unit at approximately 1941. [REDACTED] was still non-compliant, and completely refusing to get down on his stomach. He was cursing, and made it very clear that he was not going to get down on his stomach anytime soon. The ice water was ready, and a shower had been propped open, ready for decontamination, but he refused.

I gave Rosentrater the entire rundown of what had occurred prior to him being called, and what led up to the incident. I informed Rosentrater that we needed to figure out what our next step was going to be. I suggested that we use our physical presence to tell [REDACTED] that he wasn't getting any more chances to get down on the ground, otherwise he would be sprayed again. I suggested this, because I thought that one more short burst of spray would tire [REDACTED] out to the point of giving up for good, so we could go in and get him quickly. The room was already contaminated with spray, which would make it difficult to go into his room and use the least amount of physical force necessary to contain the situation, without breathing in the spray, and staff being detoured from doing our job more safely and securely. Especially if he decided that he was going to be combative. Rosentrater then walked over to [REDACTED] room, and asked him a couple of times, but he started cursing at him and saying "No."

After I made my suggestion, Rosentrater quickly walked towards [REDACTED] room, and told Estes, "Tell her to pop Alpha 11" (meaning, the Control Room officer.) I immediately looked at Rosentrater and asked "What are you doing?" He said, "I'm pulling him out of here." When the door to Alpha 11 opened, I witnessed Rosentrater tell [REDACTED] "Get on the ground now," and he grabbed [REDACTED] mattress and threw it out of his room towards me, not realizing that it slightly hit me. I backed out of the way to let the rest of the mattress fall to the ground. I immediately ran around the mattress, towards [REDACTED] room. When I looked into the room, I witnessed [REDACTED] curled up in almost a fetal type position, but resisting Rosentrater. Rosentrater was on top of [REDACTED] trying to pry his arms out from under him. As I saw this, I could see that it had turned into a full blown physical restraint. Estes was standing in the room, clearly unaware of what to do. I asked him, if he could try to help contain [REDACTED] because I had to run to get the leg irons that I placed on the table earlier, since I did not use them. By the time I ran from Alpha 11 to the staff table and back again (2-3 seconds), I turned around and saw Rosentrater and [REDACTED] both coming out of Alpha 11 with great force. I could see [REDACTED] resisting, but I could also see that [REDACTED] was about to be taken to the ground by Rosentrater. I kicked the mattress into a position where he and Rosentrater would land on it, instead of the ground. Estes was right behind, but I noticed him stumble on the way back out of [REDACTED] room. [REDACTED] was screaming "Fuck", over and over. I started applying leg



restraints and was able to get them secured pretty quickly. As I was double locking his leg restraints I heard [REDACTED] screaming, "I can't breathe, I can't breathe," "R", get the fuck off of me. As I looked up, Estes was between Rosentrater and myself, trying to help keep [REDACTED] from struggling with Rosentrater. I continued to hear [REDACTED] scream that he could not breathe, and I yelled to Rosentrater, "R, get off of him." I said it again, because I could not see Rosentrater physically, but I continued to hear [REDACTED] say he couldn't breathe. Rosentrater then responded, "Garcia, I'm off."

At approximately 1945, [REDACTED] was secured into his full restraints, he was yelling profanities, and screaming "leave me the fuck alone." [REDACTED] repeated this several times. After a couple of minutes, Rosentrater knelt down next to [REDACTED] and started to ask him questions, but [REDACTED] kept saying "Stop it, stop fucking talking to me." At that point, I asked Rosentrater to stop talking to him, to give him time to collect himself. Rosentrater, Estes and I became silent, and [REDACTED] started to calm down minutes later.

At approximately 1946 I radioed for Control to call Chief Reyman to ask him to come down to the hall, because I was very uncomfortable that this incident had just taken place but there was no camera to pick any of it up, and we now had the minor in the middle of the unit on the ground in restraints, after being pepper sprayed.

At approximately 1959 Katrina Jackson (Assistant Chief/Facility Manager), called. She had talked to Lonnie Reyman (Chief) and wanted to know what was going on. I explained to her what had happened, and then went back to the unit to continue monitoring [REDACTED] with Rosentrater and Estes.

When I got back to the unit, Rosentrater was sitting down on the ground next to [REDACTED], and was counseling him. Rosentrater counseled for approximately 20-30 minutes. [REDACTED] did not say one word, but he was quiet, and seemed to be listening. He just didn't have anything to say.

At approximately 2033, I told Rosentrater that I was sorry to interrupt, but I wanted to get [REDACTED] into the shower and out of his restraints. When I asked [REDACTED] if he was ready to take a shower and get out of his cuffs, he shrugged his shoulders. With past experience working with [REDACTED] he often times will give a non-verbal confirmation by shrugging his shoulders. At that time, Rosentrater removed leg irons, and I removed hand restraints. [REDACTED] calmly got up. Everything was set up for him to decontaminate (bucket of ice water, hand towels), and he was given a full set of clean clothes, linens and soap. He entered the shower, where he stayed for approximately 15 minutes. He was then moved to Alpha 8, so Alpha 11 could be cleaned.

This concludes my involvement with this situation.

NOTE: [REDACTED] was checked for circulation on his cuffs and leg irons the entire time he was in restraints. At one point, they were too tight, so they were loosened.

Submitted By:	Signature	Date
A. Garcia Sen. JCO	<i>Alana Garcia</i>	4/3/16

Staff Recommendation

Considering [REDACTED] was just restrained last week, my recommendation is that he will serve 36 hours of room rest starting at 0830 on 4/4/16 and to end at 0830 on 4/5/16.

Medical Treatment

[REDACTED] has been placed on Doctor's call for follow up after restraint/OC Deployment. He was given a bucket of ice water for his skin in his room. Sutter Coast Hospital was notified, but he was not transported.

Supervisory Review

Supervisor	Signature	Date
A. Garcia Sen. JCO	<i>Alana Garcia</i>	4/3/16
Superintendent	Signature	Date
Katrina Jackson		4/3/16

Due Process ☐

SERIOUS INCIDENT REPORT

DEL NORTE COUNTY JUVENILE HALL

Nature of Incident	Date	Time	Report #	Location
OC Deployed	4/3/2016	1912	16-073	Alpha Unit
Minor Involved: [REDACTED]			Staff/Other Persons Involved: K. Estes, JCOR	
Minor Involved: [REDACTED]			Staff/Other Persons Involved: A. Garcia, Sen. JCO	
Minor Involved: [REDACTED]			Staff/Other Persons Involved: K. Rosentrater, SJCO	
Minor Involved: [REDACTED]			Staff/Other Persons Involved: T. Rivas, Control Tech	
Minor Involved: [REDACTED]			Staff/Other Persons Involved: [REDACTED]	

Narrative

On the above date and approximate time, I (Estes) while assigned to Alpha Unit as JCOR witnessed the following in summary:

1912: I was sitting at the table closest to Alpha 11 with [REDACTED] and another ward when he started singing a song that included the word "nigga". At that time, I gave [REDACTED] a "0" for using said word. He then tried to refute my reasoning for giving him a consequence. During our exchange, I calmly explained why he received the consequence and why there was no warning necessary. He then became verbally louder and disrespectful toward myself.

1913: When Sen. JCO Garcia noticed his hostility, she told [REDACTED] that after the nurse left the unit he needed to go to his room. He didn't want to wait, so Garcia asked him if he wanted to receive his medication from the nurse. [REDACTED] declined his medication using profanity in his response and slipped off his shoes and entered his room.

1916: Garcia wanted to remove [REDACTED] audience and had JCO D. Schaeffer and myself take the wards that were not in their rooms to the Day Room.

1930: Garcia radio'd for me to join her in Alpha Unit. When I arrived, [REDACTED] was visibly physically hostile in his room and yelling. Garcia explained that [REDACTED] behavior potentially required our use of O/C spray. Once we were both at his door, Garcia warned [REDACTED] that he needed to discontinue his violent behavior or O/C spray would be administered. He refused to comply.

1932: Garcia told me to position myself outside of [REDACTED] door in such a way so that once his door was opened only slightly, he could not then force his door open. Once I was in position, Garcia warned [REDACTED] three times that if he did not discontinue his confrontational behavior, she would have to spray him. After each warning, [REDACTED] verbal responses were along the lines of "fuck no!" and "spray me!". After the third warning, Garcia radio'd to control that she warned [REDACTED] three times and was going to administer O/C.

1934: Garcia radio'd for control to open Alpha 11. I opened the door just enough for her to reach her arm in. [REDACTED] immediate response to Garcia reaching in the room was to puff out his chest in anticipation of being sprayed, but he then decided to reach for his mattress and ducked under it. Garcia sprayed from the left direction of the room to the right in an arc like motion for 2 to 3 seconds and when she pulled her arm out, I closed the door.

For several minutes after the O/C was administered, although [REDACTED] was visibly disturbed by being exposed to the O/C, he continued to use profanity toward staff and be non-compliant as Garcia repeatedly asked him to get down on his stomach. Garcia then ordered me to get a bucket of ice water and hand towels so that [REDACTED] could eventually decontaminate in the shower.

1940: SJCO Rosentrater entered Alpha and Garcia provided him with a summary of the events that took place prior to his arrival. Afterwards, Garcia began explaining that our next step should be to administer another spray of O/C in order to get [REDACTED] to finally comply.

Rosentrater then decided we should go in and go hands on. From outside [REDACTED] room, Rosentrater ordered [REDACTED] to get on the ground. When [REDACTED] placed his mattress on his window, Rosentrater told me to radio for control to open Alpha 11. Once the door was opened, Rosentrater grabbed [REDACTED] mattress and threw it out of the way. At that point, Rosentrater entered the room while I stood at the doorway. Rosentrater told [REDACTED] to get down again. When he didn't, Rosentrater reached for [REDACTED] and took him to the ground. At that point I entered the room and with [REDACTED] on the ground, I tried to restrain his legs with my hands in order to prevent him from kicking staff or finding leverage to help him elude restraint.

11

While on the ground, Rosentrater ordered [REDACTED] to stop resisting because he was continuously moving his arms and legs in order to keep his hands away from Rosentrater's grasp and loosen my grip of his legs. As a result, Rosentrater stated we needed to get [REDACTED] out of the room. He then attained leverage of [REDACTED] person and got up with [REDACTED] in his grasp and pulled him out of his room and into the unit. During the transition, I lost grip of [REDACTED] legs near his half wall and slightly stumbled.

Once I regained my balance, I ran out of the room and got back into position over [REDACTED] legs. At that point, Rosentrater had [REDACTED] positioned on his belly on top of his mattress--which was on the floor in between the unit dining tables and the showers. While we restrained his person with our arms, [REDACTED] complained that he couldn't breath. Rosentrater pointed out that since he could speak, he could breath.

Rosentrater then told me to handcuff [REDACTED] wrists while Garcia was placing restraints on his ankles. Since I didn't have any handcuffs, I reached into Rosentrater's utility belt and used his handcuffs to restrain [REDACTED]

After securing [REDACTED] left wrist with the handcuff, Rosentrater helped me restrain [REDACTED] right wrist while he continued to resist restraint. Once both of [REDACTED] wrists were restrained, Rosentrater ordered me to try to loosen the restraint so as not to harm him. I did so with Rosentrater's assistance and then double locked the handcuffs. At that point, we pulled our persons away from [REDACTED] while he remained on the ground with both wrists restrained behind his back and both ankles restrained.

1943: While on the ground, [REDACTED] continued to use profanity toward staff, who were trying to get him to calm down in order to decontaminate him. Shortly after [REDACTED] was placed in restraints, I went back to the Day Room to help Schaeffer oversee the remaining wards.

My final interaction with [REDACTED] was just before 2100 when he apologized to me and I accepted and thanked him for his apology. This concludes my involvement in the situation.

Submitted By:

JCOR K. Estes

Signature

Date

04/03/2016

Staff Recommendation

See Garcia's SIR for disciplinary recommendation

Medical Treatment

Hospital has been notified that O/C was deployed. Cold shower, wet towels, [REDACTED] has been placed on med. call for follow-up with the nurse

Supervisory Review

Supervisor

Sen. JCO A. Garcia

Signature

Date

04/03/2016

Superintendent

Katrina Jackson

Signature

Date

04/03/2016

Due Process ☐

100

SERIOUS INCIDENT REPORT

DEL NORTE COUNTY JUVENILE HALL

Nature of Incident	Date	Time	Report #	Location
Use of Force/Restraint	4/3/2016	1934	16-072	Alpha Unit/Alpha 11
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	Garcia, A SENJCO
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	Estes, K JCOR
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	Rosentrater, K SJCO
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	Rivas, T Control Room Tech.
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	

Narrative

On the above date and approximate time, I (Rosentrater) did observe the following occur:

I received a call on my cell phone at 1933 hours from Rivas stating that they had one ward out of control and non-compliant. She also stated that OC had been deployed and that Garcia was requesting I return to the facility to assist them. I told her that I was on my way and would be there as soon as I could.

I arrived at the facility at approximately 1939 hours. I retrieved my duty belt from the supervisors office and entered Alpha Unit. [REDACTED] was visibly non compliant, pacing and cursing at Garcia and Estes. Although he was coughing he showed very little outward appearance that the OC was affecting him. Garcia kept verbally giving him directives telling him to get on the ground and put his hands behind his back so we could get him into restraints and start the decontamination process. [REDACTED] continued to curse at her and refused to comply or follow her directives.

Because the OC was not having the desired affect in gaining compliance and [REDACTED] continued though physical posturing and verbal statements to show that he was not going to comply or follow our directives, the decision was made to go hands on. I gave [REDACTED] the directive get down on the ground and place his hands behind his back. [REDACTED] cursed at us and verbally refused. I gave him the directive a second time to get on the ground and place his hands behind his back. [REDACTED] picked up his mattress and placed it over his door and window so we could not see him.

I called for control to open the door to Alpha 11. I opened his door and removed his mattress. I directed [REDACTED] a third time to get on the ground and place his hands behind his back. [REDACTED] verbally refused and stood in a bladed stance with clenched fists and a rigid posture. I stepped forward and took hold of his left arm and placed him in bar arm take down to the front. [REDACTED] actively resisted struggling with me once we got to the ground. [REDACTED] managed to roll on to his right side and fought to keep Estes and I from gaining control of his arms by kicking and fighting, during these actions I kept giving [REDACTED] the directive to stop resisting and place his hands behind his back. In the process of the struggle [REDACTED] backed him self up against his right hand bunk and rear wall. Due to the proximity of the two concrete barriers and the way in which he was struggling with us, we did not have enough room to safely get him into a cuffing position. I looked over my left shoulder to Estes and stated, " We don't have enough space. I'm going to remove him from the room."

I managed to get my right hand through the crook of [REDACTED] right elbow. I lifted up and placed him into a rear wrist lock. As I got him to his feet [REDACTED] continue to struggle and resist me. I cupped his chin with my left hand and backed out of his room. I had taken note of where the mattress from his room was on the floor of the unit. I turned and took [REDACTED] down to the ground. I utilized the hip press technique as shown at Juvenile Corrections Core to keep [REDACTED] pinned to the ground and maintain control of his right arm and hand and keep it behind his back. [REDACTED] continued to actively resist and struggle through out this entire process. I directed Estes to get restraints onto [REDACTED] right wrist. I kept giving [REDACTED] the directive to stop resisting and give us his left hand. As Estes got the first restraint locked into place, Garcia was utilizing leg restraints to control his legs. [REDACTED] pulled his left hand out from underneath him. I took control of his left hand and placed it behind his back. I transitioned from the hip press to a prone cuffing position and assisted Estes in getting the second restraint secured. Full restraints both legs and hands were in place checked for fit and double locked at 1945 hours. [REDACTED] continued to yell and curse at us but was no longer actively struggling.

[REDACTED] leg and hand restraints were checked every three to five minutes by Garcia for fit and proper circulation. Both Garcia and I repeatedly spoke to [REDACTED] counseling him and asking him if he was ready to start the decontamination process. [REDACTED] repeatedly cursed at us and refused to decontaminate. At approximately 2000 hours [REDACTED] started to be receptive to counseling and was visibly calming down. Garcia and I both asked him if he would allow us to remove his restraints. [REDACTED] shrugged but did not verbally refuse. Both Garcia and I told him that we took that as a affirmative response. I removed his leg restraints and Garcia removed his hand restraints at approximately 2017 hours. [REDACTED] sat up and spoke with both Garcia and I was highly receptive to our conversation and counseling. At 2030 hours I asked Garcia and I asked [REDACTED] if he was ready to decontaminate and he stated yes. [REDACTED] entered the shower at 2033 hours and began the decontamination process.

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█████ completed his shower at 2057 hours, he was housed in Alpha 8 due to the OC contamination in Alpha 11. He was given fresh clothes, bedding and a mattress. He was also given a wet and cold towel to help cool the areas of his arm and face that were still being affected by the OC. █████ was compliant and respectful at this time. █████ apologized to Estes for his behavior and told both of us that his anger had nothing to do with the staff. We told him that we understood, thanked him for the apology. Both Estes and I counseled him for approximately five more minutes and then we secured his door. There were no further issues with █████ and he continued to be compliant and respectful.

Please see Garcia's SIR for the disciplinary recommendation. This concludes my involvement in the situation.

Submitted By:	Signature	Date
Rosentrater, K SJCO		04/03/2016

Staff Recommendation

See Garcia's SIR for the disciplinary recommendation.

Medical Treatment

Cold Shower, Wet Towel. Hospital notified OC was deployed. Logged for the Nurse to look at █████'s OC irritation areas in the morning at med call.

Supervisory Review

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Supervisor	Signature	Date
Garcia, A SENJCO		04/03/2016

Superintendent	Signature	Date
Jackson, K		

Due Process ☐

SERIOUS INCIDENT REPORT

DEL NORTE COUNTY JUVENILE HALL

Nature of Incident	Date	Time	Report #	Location
OC Deployed	4/3/2016	1920	16-071	Del Norte County Juvenile Hall
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	T. Rivas, Control Tech
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	A. Garcia, Sen. JCO
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	K. Rosentraiter, SJCO
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	K. Estes, JCO
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	[REDACTED]

Narrative

On the above date and approximate time, I (Rivas) while assigned to control room as Control Tech did witness the following in summary.

On 04/03/2016 1920: I noticed [REDACTED] going to his assigned room. As he was approaching his door, I could tell that he was upset. Ms. Garcia asked for the ward's door to be opened and as I did so, I monitored what was being said by [REDACTED]. The door shut and I heard the ward say "I'm gonna get brave." Fuck you, I'm gonna get you". He continued grunting noises, loud screaming and kicking punching wall with left hand.

1923: [REDACTED] was still yelling, punching wall with both hands. He was yelling "stupid fucking people." Ward continued punching window of door with both hands and kicking the door of his room.

1928: [REDACTED] took his mattress and leaned it against his door to cover his window. Although my vision was impaired by his mattress against his window I could still hear the noise of his hands punching and kicking the wall or the mattress over the door. At this time, Ms Garcia radio'd to me that the video camera that she was trying to use to video tape the ward's behavior, would not work. The video camera had no power.

1930: Ms Garcia asked me to get ahold of Mr. Rosentraiter. I called Mr. Rosentraiter and left a message on his voicemail. I then relayed to Ms. Garcia that I had left a message and she told me to keep trying. I then heard Ms. Garcia warn the ward to get down on his stomach. [REDACTED] said "no" "fuck no". "Fuck you". I then went back to the telephone and called Mr. Rosentraiter again. I got his voicemail and did not leave a message because I had left one just a minute before.

1931: Ms. Garcia gave ward two more commands to "get down on your stomach". The ward again said "fuck you" he was not compliant.

1933: Mr. Rosentraiter then called back to control and I advised him of the situation, and he said he was on his way.

1934: Ms. Garcia then asked me to open A-11. Ms. Garcia then slightly opened the door. She then relayed to me that [REDACTED] had been sprayed (O/C). Ward started yelling more obscenities.

1935: Ward was still not compliant when Ms. Garcia told him to get down. He continued to punch the door and walls and rubbing his eyes and face. Ward was yelling "spray me again". Ms. Garcia then asked me to contact our Chief, Lonnie Reyman. I went to the phone and got ahold of him. I advised the Chief of the situation.

1938: I relayed to Ms. Garcia, that the Chief had been notified.

1939: Mr. Rosentraiter enters the building and enters Alpha Unit.

1939: Ward was still not compliant. He was screaming "fuck you". Ward was coughing, rubbing his eyes, kicking walls, punching walls. Ward was yelling "fucking shit" "fuck this" "why bitch" "fuck" ward was moaning, crying.

1941: [REDACTED] was still coughing, spitting, rubbing his eyes and face, while yelling "fucking pussy" "fucking nigers" "fuck you".

1943: I was told to open A-11 by Mr. Rosentraiter, I opened the door, and Mr. Rosentraiter yelled "get on the ground" all of a sudden without any warning, I see Mr. Rosentraiter rush in with Mr. Estes behind him. [REDACTED] was yelling "wait, wait" and I saw a mattress being thrown out of the way and hit Ms. Garcia. I then see feet and lower torsos. There was a lot of yelling and Mr. Estes and Mr. Rosentraiter were wrestling with the ward to subdue him. Ms. Garcia left the area for a moment. Mr. Rosentraiter was then wrestling and pulling ward along with Mr. Estes, out of the ward's room to the

common area of alpha unit. The ward was fighting and resisting. [REDACTED] finally ended up on his stomach on the mattress near the tables and showers in the common area. Mr. Rosentraiter was on top of the ward. Mr. Estes was just to the wards right at his head. Mr. Estes was trying to get the wards arm behind the wards back. While this was happening, the ward was screaming "I can't breathe" "get off me". At this time Ms. Garcia came back with hard restraints. In this time frame, Ms. Katrina Jackson called control and asked what the situation was. I answered her questions.

1945: Full restraints were completely applied at this time. While this was happening, the ward was yelling I can't fucking breath" "fuck this shit". The ward was still on his stomach half on the mattress and half on the floor. Mr. Estes was to the right of the ward and Mr. Rosentraiter had one knee on wards back, he was to the leftside of the ward. Ms. Garcia was checking fit of the restraints.

1946: The Chief, Lonnie Reyman calls back and I give him an update. Ms. Garcia relays to me restraints have been checked for fit and fit was fine. Mr. Rosentraiter and Ms. Garcia are trying to talk to [REDACTED] but he keeps yelling "fuck you". So they both leave him alone so he can try to calm down. Ward is still half on the mat and half on the floor with hands behind his back and on his stomach.

1948: Mr. Estes leaves Alpha Unit and returns to day room with Mr. Schaffer and the other wards.

1950: Ward is calming down. Mr. Rosentraiter is sitting on the floor next to [REDACTED] talking to him. [REDACTED] is still on his stomach, half on the mat and half on the floor with full restraints attached to his arms.

1952: I was instructed by Ms. Garcia to call Sutter Coast Hospital. Sutter Coast Hospital ER was contacted. I spoke with Ellie, the charge nurse, and informed her that O/C spray had been deployed on a ward and as per protocol I was informing her of the situation and that the ward was not in route at this time. Ellie said thank you and that was the end of the conversation.

1955: Code 4 ward still in restraints, he is laying half on mat and half on floor.

1956: Restraints are being checked every 5 min. They are good, not too tight per Ms. Garcia.

1959: Ms. Jackson called back for update. Ms. Jackson asked if ward had been decontaminated. I stated no, not at this time.

2000: Mr. Rosentraiter is still talking with [REDACTED]. He is sitting on the floor next to the ward. Mr. Rosentraiter relayed to me that [REDACTED] was remaining calm and is verbally responsive. No decontamination at this time.

2003: Ward still on the floor and the mat with restraints. He is being counseled by Mr. Rosentraiter. Inaudible conversation.

2010: Ward still on the floor in restraints, wards head is moving and he seems calm. I asked Ms Garcia if [REDACTED] had been decontaminated, she stated no but she had everything right at the ward side.

2017: Arm Restraints removed by Ms. Garcia. She and Mr. Rosentraiter continue to counsel [REDACTED] and he remains calm.

2020: Ward is moved from A-11 to A-8 per Ms. Garcia, Mr. Estes.

2033: Ward then gets into shower per Ms. Garcia and gets clean linens for his bed.

2055: Chief Lonnie Reyman exits the building.

2057: [REDACTED] completes his shower and heads to his room.

I have nothing further to report at this time

Submitted By:

Theresa Rivas

Signature

Theresa Rivas

Date

04/03/2016

Staff Recommendation

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Medical Treatment

Supervisory Review

Supervisor

Sen. JCO, A. GARCIA

Signature

Alana Haxia

Date

4/3/16

Superintendent

KATRINA JACKSON

Signature

Date

4/3/16

Due Process



SERIOUS INCIDENT REPORT

DEL NORTE COUNTY JUVENILE HALL

Nature of Incident	Date	Time	Report #	Location
Insubordination/Disrespect	3/11/2016	1915	16-050	Alpha
Minor Involved: [REDACTED]			Staff/Other Persons Involved: Y. Vang SUPJCO	
Minor Involved: [REDACTED]			Staff/Other Persons Involved: J. Williamson JCO I	
Minor Involved: [REDACTED]			Staff/Other Persons Involved: D. Shaffer JCO II	
Minor Involved: [REDACTED]			Staff/Other Persons Involved: [REDACTED]	
Minor Involved: [REDACTED]			Staff/Other Persons Involved: [REDACTED]	

Narrative

On the above date and approximate time I (Vang) while supervising the wards in the gym observed the following in summary.

[REDACTED] was on a 24 hour room rest and was out for his one hour of free time with the group in the gym. [REDACTED] had X-Rays done on his right hand earlier this morning and was not clear to play sports. I told [REDACTED] that he can't play basketball until he was clear by the doctor. [REDACTED] became very agitated and angry at me. [REDACTED] began to curse at me while I was trying to counsel him. I told [REDACTED] that if his aggression kept escalating than he will return to his room. [REDACTED] continued cursing at me so Shaffer and I escorted [REDACTED] back to his room.

As soon as [REDACTED] was secured, he started to kick his door and hit his toilet. After a couple of minutes [REDACTED] didn't stop so I took out the camera to record the incident. [REDACTED] began to get very loud and started to threaten me that he will, "kick the living shit out of me."

At 1936 [REDACTED] covered his door with his mattress. That's when I radioed J. Williamson to bring back the rest of the wards and secured them. I gave [REDACTED] the directive to remove his mattress and he complied. J. Williamson and I entered [REDACTED] room at 1939. I gave [REDACTED] the directives to get on the floor with his hands behind his back. At 1941 I placed [REDACTED] in hard restraint, check for proper fitness and double lock. I then escorted [REDACTED] to his feet and J. Williamson took his right side.

As we approached the camera [REDACTED] made a motion towards the camera like he was going to kick it. I pulled [REDACTED] towards me and put his left hand into a rear wrist lock. [REDACTED] started to curse and said, "If you hurt me I'll hurt you," as we approach Alpha door. We both escorted [REDACTED] to B7, and I asked him to sit down on the bunk so I could remove the restraint. [REDACTED] started to sit down but sprung up and faced us. J. Williamson and I both took out our O/C and I gave multiple directives for [REDACTED] to sit down and do not approach us. [REDACTED] complied and sat down. I asked [REDACTED] if he was calm enough for me to take off the hand cuffs. [REDACTED] didn't respond to me but did respond to J. Williamson and hard restraint removed at 1949 by J. Williamson. I tried a couple of times to see if [REDACTED] would go back to his room for the night but had no response.

At 2224 J. Williamson and I escorted [REDACTED] back to Alpha where he was secured for the evening.

Submitted By:	Signature	Date
Y. Vang	[REDACTED]	[REDACTED]

Staff Recommendation
Room rest for 24 HR to start at 1030 3/12/2016 and end at 1030 3/13/2016

Medical Treatment
Placed on doctor's call to reassess his injured hand

Supervisory Review

Supervisor	Signature	Date
Y. Vang	[REDACTED]	[REDACTED]

Superintendent

K. Jackson

Signature

Date

Due Process

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SERIOUS INCIDENT REPORT

DEL NORTE COUNTY JUVENILE HALL

Nature of Incident	Date	Time	Report #	Location
Insubordination/Disrespect	11/16/2017	1637	17-275	Alpha
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	B. Valley JCO III
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	S. Wilson JCO II
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	C. Davis JCOR
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	D. Shaffer JCO
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	P. Kramer (control)


Narrative

On the above date and approximate time, I (Valley) while working in the Alpha unit did witness the following in summary.

[REDACTED] asked how long she was going to be down for free time, I told her the rest of daytime free time and evening free time. She said "You're a fucking dick" she then entered her room and closed the door. [REDACTED] said "Well she's right, you are kind of being one today." I told [REDACTED] that was disrespectful and to go to his room. [REDACTED] refused to follow directives. Wilson started to send the other wards that were out to their rooms. [REDACTED] asked why he needed to go to his room. I told him I'd come and talk with him once he went to his room. I again advised him to go to his room, Wilson and Shaffer both told [REDACTED] to go to his room. Wilson called Davis for back up, Davis was in Alpha unit with in seconds. Wilson, Shaffer and myself directed [REDACTED] several more times to go to his room [REDACTED] was becoming incrensly agitated, I unsnapped the button on my OC case, [REDACTED] stated, "Go ahead an unsnap that OC, I'm not scared of you nigger. I've been sprayed by mother fucking cops before."

In order to prevent going hands on or deploying OC, I explained to [REDACTED] that he was going to his room because he was disrespectful by loudly agreeing with [REDACTED] in front of the group. [REDACTED] says "See that wasn't so hard." Then he stood up and went to his room. [REDACTED] will be zeroed out for the remainder of today, 11/16/2017. [REDACTED] will also be zeroed out for day and evening shift on 11/17/2017. He will serve room rest from 1800-1900, tonight and room rest from 1500-1630 and 1800-1900 on Friday. [REDACTED] will be required to participate in all programs.

I have nothing further to report.

Submitted By:	Signature	Date
B. Valley JCO III		11/16/2017

Staff Recommendation

Loss of points for remainder of today 11/16, day and evening shift 11/17. Serve room rest from 1700-1845 today, and 1500-1630 as well as 1700-1845. [REDACTED] will be required to participate in all hall programs

Medical Treatment

N/A

Supervisory Review

Supervisor	Signature	Date
B. Valley JCO III		11/16/2017
Supintendent	Signature	Date
K. Jackson ACPO		

Due Process ☐

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SERIOUS INCIDENT REPORT

DEL NORTE COUNTY JUVENILE HALL

Nature of Incident	Date	Time	Report #	Location
Insubordination/Disrespect	10/9/2017	1900	17-246	Alpha 9
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	Anderson, J. SJCO
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	Wilson, S. JCO
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	Thompson, T. JCO
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	Arriola, R. JCOR
Minor Involved: [REDACTED]			Staff/Other Persons Involved:	[REDACTED]

Narrative

On the above date and approximant time I (Anderson) while working as the Supervision Juvenile Correctional Officer, I did witness the following in summary:

At shift change, I was informed the [REDACTED] has continually hit his head, causing a swollen lump in the middle of his forehead with a small red laceration. [REDACTED] continued to bang his head on his wall and doors. [REDACTED] failed to comply with numerous directives to stop by Wilson, Thompson and I. As the evening progress [REDACTED] behavior escalated with verbal threats to harm himself, knock himself out and that he wouldn't stop until he had done so or he was "going to the hospital." I informed him that if he didn't stop his behavior he would be placed in restraints and helmet.

At 1934, [REDACTED] started to hid behind his half wall, continuing to hit his head. Wilson advised initiating 5 minute room checks. At 1951, Thompson and Wilson enter 9 for a welfare check and attempt to talk with [REDACTED]. At 1954 he refuses to come out from behind his half wall and states that he will not quit until he goes to the hospital. At 2003, Thompson and I enter his room to advise him again that if he continues with his behavior he will be restrained and placed in a padded helmet. At 2005 video camera was set up as [REDACTED] threatens to knock himself out, violently running head first into his door. At 2007, [REDACTED] rolls up his sleeves and puffs up in an aggressive stance. At 2008, I issued multiple directives to "get on the ground with hand behind his back or he will be sprayed," he didn't not comply. He replied with "fuck you", "you ain't gonna do shit", "fuck you, white bitch."

At 2009 per my instructions Thompson deployed O/C. I continued to give instructions to [REDACTED] to get on the ground as the O/C activated. He did not comply. He continued to shout "fuck you" and being noncompliant. At 2020, Thompson, Wilson and I enter room. I place him in hard restraints, check for proper fitting and double lock. Thompson puts on spit mask and helmet. At 2023, he was placed in the shower for decontamination.

At 2115 Junyeo was moved from Alpha to Bravo to meet with Julie from Mental Health. At 2156 [REDACTED] was placed in Bravo 7 for the evening.

Nothing further to report.

Submitted By:	Signature	Date
Anderson, Jordan SJC	[REDACTED]	10/10/2017

Staff Recommendation

Down for 72 starting after his day time down on 10/10/17 and change of status to MSR

Medical Treatment

See nurse for O/C and forehead in the morning

Supervisory Review

Supervisor	Signature	Date
[REDACTED]	[REDACTED]	[REDACTED]
Superintendent	Signature	Date
[REDACTED]	[REDACTED]	[REDACTED]

SERIOUS INCIDENT REPORT

DEL NORTE COUNTY JUVENILE HALL

Nature of Incident	Date	Time	Report #	Location
Insubordination/Disrespect	9/26/2017	1504	17-217	Alpha Unit/Alpha 11/Alpha 12
Minor Involved:			Staff/Other Persons Involved:	Rosentrater, K. SJCO
Minor Involved:			Staff/Other Persons Involved:	Carrillo-Avila, C. JCOR
Minor Involved:			Staff/Other Persons Involved:	Esparza, F. JCO I
Minor Involved:			Staff/Other Persons Involved:	Kramer, P. Control Tech.
Minor Involved:			Staff/Other Persons Involved:	Reyman, L. CPO

Narrative

On the above date and approximate time while working as the day shift supervisor, I (Rosentrater) did observe the following occur in summary:

██████ was returning from meeting with our mental health worker in Charlie Unit when Esparza directed him to return to his room. ██████ had been told earlier that he would be down for the evening shift for his continued verbal disrespect, failure to follow officer directives, and insubordination towards Esparza and Carrillo. (See SIR #17-218) ██████ began to argue and curse stating that he was not going back to his room and that he was going to A.O.D. I told ██████ that due to his behavior and actions he needed to return to his room. ██████ continued to curse and argue with us but began walking towards his room. As he approached his room he kicked off his shoes and called me a, "Fucking nigger!" and he called Carrillo a, "Fucking Mexican bitch!" He slammed the door to his room and began kicking his door. I told Carrillo and Esparza to ignore his kicking and I told them that I was headed up to the Control Room to write an SIR. During this entire time ██████ continued to kick, curse, and yell racial slurs directed at Carrillo, Esparza and myself.

As I was attempting to write me report, Carrillo notified me that ██████ continuing to curse at her and he was verbally threatening her. Kramer was maintaining an audio monitor of his room and I heard ██████ state, "I'm going to make her sorry. She's going to regret this." I then heard ██████ knock on the air vent and he began talking to ██████ in A-12 encouraging her to join him in his behavior. ██████ then began kicking her door despite repeated directives from the officers on duty to stop her behavior and have a seat on her bunk. I directed Carrillo to take the camera out of the Alpha Unit closet and begin video documentation of their behavior, and I also directed her to shut off the water to both of the rooms. At approximately 1537 Carrillo notified me that both wards had placed their mattresses over their windows obstructing our view of them and they were refusing to remove them. I exited the control room and spoke with Esparza and Carrillo and told them that I was going to remove the mattresses so they were not obstructing our view. I approached ██████ door and called Esparza over to back me up, I also directed Carrillo to move the camera to an angle that she could document our actions.

I called for ██████ door to be opened and I grabbed the mattress, removed it from the room and secured her door without an major issues. I approached ██████ door after having Esparza position himself to back me up in case he charged out of his room at us. I also had Carrillo move the camera so she could continue to document the incident. As I opened ██████ door and pulled the mattress out of the doorway, ██████ threw a soaking wet hand towel at my face, it traveled past my head and landed underneath the table behind me. As I walked away from the door ██████ placed his sheet over the window to obstruct our view. I verbally directed ██████ twice to remove his sheet and he refused, as I approached his door with Esparza I saw ██████ lean down and scooped up a handful of toilet paper soaked in toilet water and what appeared to be urine from his toilet, and then he blocked his window with his sheet again. I notified control of the situation and using the door as a shield I reached around the door and removed the sheet. As I removed the sheet he threw the toilet paper at the door expecting me to be standing there, the toilet paper struck the glass on the door at my eye level. As I attempted to secure his door ██████ struck the door twice to try and prevent me from securing it but I was able to secure it.

As I walked away ██████ put his pillow up on the door for a few seconds, then he replaced the pillow with his wool blankets obstructing our view. I removed my OC (Oleoresin Capsicum) from its holder and directed ██████ to drop the blanket and step away from the door or he would be sprayed with OC. ██████ failed to comply and continued to stand in front of the door flipping me off. I gave him the same directive a second time. ██████ took a half step away from the door holding the blanket up like a shield an refusing to drop it. As I opened the door ██████ threw the blanket at me I caught the blanket and secured his door. When I turned around I could see that ██████ had picked up his other wool blanket and was approaching the door as if to cover his window again. I called for his door to be open and I approached him and took hold of the blanket and removed it from his room. As I was tossing the blanket outside of his door ██████ began forcefully throwing other items at me including more toilet paper from his toilet and


CONTROL COPY

a large paperback book that I blocked with my left hand and arm. I took a half step forward and [REDACTED] moved back towards the left hand bunk. I stepped back out of his room I directed him to give me his pillow which he threw towards door and I removed along with the shorts he had stuffed in his toilet. I then secured his door, as I turned to walk away [REDACTED] ran head first into the door with force bouncing back off of the door and onto the floor. He then proceeded to slam his forehead into his door approximately four more times. I notified Kramer of what was going on and I asked her to call Chief Reyman and notify him of the ongoing situation. Kramer asked me if there was blood on the door, I notified her that it was from an open cut on his right elbow and cuts on his knuckle he sustained from punching his door and walls.

As I stepped over to speak with [REDACTED] regarding her behavior I could hear [REDACTED] cursing at Carrillo being verbally abusive and threatening towards her. [REDACTED] hit her door a few times after I spoke with her because I had told her that her behavior was showing her to be a security risk and she might be able to have her visit if she continued her behavior. [REDACTED] continued to yell racial slurs and hit his socks that he soaked in toilet water against his door, half wall, and toilet. At approximately 1600 hours Chief Reyman arrived and entered Alpha Unit, I briefed him on the details of the situation and at approximately 1610 hours Chief approached [REDACTED] door and engaged him in conversation. Chief Reyman counseled him for approximately fourteen minutes and then exited [REDACTED] room.

I am recommending that [REDACTED] receive a 72 hour disciplinary consequence in addition to changing his classification from an "R", to an "SR" for multiple major violations, assaultive behavior, inflicting self injury on himself, repeated failure to follow officer directives, racial slurs, and verbal threats, in addition to multiple violations of the Juvenile Hall rules as per the Juvenile Hall orientation manual. This concludes my involvement in situation.

Submitted By:
Rosentrater, K SJCO

Signature


Date
09/26/2017

Staff Recommendation

72 hour disciplinary consequence and classification changed from "R" to an "SR".

Medical Treatment

Checked by the nurse at evening med call.

Supervisory Review

Supervisor
Rosentrater, K SJCO

Signature

Signature

Date
09/26/2017

Superintendent
Jackson, K ACPO

Date

Due Process ☐

Del Norte County Juvenile Hall
1115 Williams Drive, Crescent City, CA 95531
Policy and Procedure Manual

P&P 1327B Institutional Control

REFERENCE: Title 15 Article 3 Section 1327

PURPOSE: To establish written policies and procedure to provide control over the institution during emergency situations.

POLICY:

1. During the exercise of control procedures, rights and privileges of youth may be temporarily suspended, but only as long as necessary to maintain or re-establish safety, security and order in the institution.
2. A fundamental responsibility is to ensure the safety of staff in the facility.
3. Any emergency suspension of rights or privileges shall be reviewed and approved by the Shift Supervisor. The Facility shall be reviewed as soon as possible.
4. Documentation is required for any emergency suspension of rights or privileges. Such documentation should be noted as part of a Serious Incident Report.
5. In the event of a physical altercation, the officer shall immediately notify his co-workers and the Shift Supervisor. While maintaining supervision of the group, the officer shall blow their whistle and then give loud verbal instructions for all youth to "line up", or "get on the ground". Upon his arrival, the Shift Supervisor shall assume responsibility and give instructions to the officers on containing the situation (i.e. physical intervention, pepper spray, etc.).
6. Nothing in this directive shall be construed as giving sanction to abuses of youths rights or as circumventing legal or policy and procedural requirements for handling discipline. **Group Punishment will NOT be tolerated.**

PROCEDURE:

1. Emergency conditions may require immediate control measures. Such measures may require moving all or most of the group to another area or sending the group to their rooms until the emergency can be resolved. Reasons for taking such measures may include:

- Serious escape plots
- Escape attempts
- Violent outbursts
- Inciting to riot/rioting
- Refusal of a youth to go to a room where the use of physical restraint may be likely
- Suicide attempts
- To administer first aid to a seriously injured person
- Repeated refusal of the group to follow staff direction and to abide by the rules of the Juvenile Hall
- Bomb threat

Chief Probation Officer: _____ Superintendent: _____ Revision date: _____

Del Norte County Juvenile Hall
1115 Williams Drive, Crescent City, CA 95531
Policy and Procedure Manual

P&P 1354 Separation

REFERENCE: Title 15 Article 5 Section 1354

PURPOSE: To establish criteria for addressing the separation of youth for reasons that include, but are not to be limited to, medical and mental health conditions, assaultive behavior, disciplinary consequences and protective custody.

POLICY: Separated youth shall not be denied normal privileges available at the facility, except when necessary to accomplish the objectives of separation. When the objective of the separation is discipline, Title 15 Section 1390 shall apply (**See P&P Sec 1390- Discipline**). The Shift Supervisor, Facility Manager or Appointing Authority, will ensure a daily review of separated youth to determine if separation remains necessary.

PROCEDURE: Separation is the act of separating one person, group, or thing from others, or the dividing of people or things into separate groups kept apart from each other. Separation as it applies to detention is the act of separating a youth from the group for specific definable reasons.

Youths will be separated from other youths for the following reasons:

- Any youth that has a communicable disease or any medical condition that may threaten the safety or security of the youth or other persons in the facility will be separated until medically cleared. This restriction includes youths with vermin or other similar infestations. (**See P & P Sec 1410- Management of Communicable Diseases**)
- A youth whose behavior is so disruptive that it interferes with the normal operation of the facility may be separated if authorized the Shift Supervisor, Facility Manager or Appointing Authority.
- A youth whose behavior indicates that he or she is at high risk to escape or injure staff or other youths may be separated until he or she no longer represents an imminent threat to the safety of the facility.
- Youths who are involved in high profile cases or needing protective custody for their own safety.

Administratively separated youths will not be denied basic rights available at the Del Norte County Juvenile Hall except as to accomplish the objectives of separation. Youths in administrative separation will not be deprived of the following:

- Bedding and bed
- Daily showers and personal hygiene items

Chief Probation Officer: _____

Superintendent: _____

Revision date: _____

1357 - Use of Force

REFERENCE Title 15, Article 5, § 1357

Del Norte Probation Department Policy Manual § 300

PURPOSE: To define the use of force within the Del Norte County Juvenile Hall
To outline the procedures for dealing with aggressive minors
To establish guidelines for each set in the defensive force continuum

POLICY: The use of force may become necessary in the detention setting as an immediate means of overcoming resistance to control the threat of imminent harm to self or others. It may be occasionally necessary to use force for the safety of staff, officers, and other minors in custody. Use of force options will adhere to those dictated in Title 15, California Code of Regulations, Division 4, Chapter 3, Subchapter 3, Article 2, §4034.1 and §4034.2. Force may never be used as a punishment, discipline tool, or treatment. Excessive force is strictly forbidden.

Juvenile Correctional Officers will use good judgment, decision-making skills, and utilize teamwork to control a situation. When defensive force is used, officers must escalate or de-escalate the use of force as the minor's resistance or behavior changes. Juvenile Correctional Officers who have completed PC 832 training may restrain a minor in the performance of his/her duties. Officers will not continue to escalate the level of force if the minor becomes compliant. Officers will use only the amount of force necessary to gain compliance. There are legal and/or administrative ramifications to those who misuse force.

At every level of the defensive force continuum, officers can always increase the level of force without going to another, higher level of force. For example, officer's presence may be used by one staff and be escalated by including additional JCOs. In another example, verbal negotiation may begin by giving instructions softly to a minor or escalated by giving orders in a loud voice.

A. Del Norte County Juvenile Hall JCOs may use force with a minor under the following circumstances:

1. For self-defense.
2. For defense of another staff member or minor(s).
3. To prevent escape.
4. To overcome resistance when a minor(s) is physically aggressive.
5. To effect an arrest.
6. During transportation of a minor from one location to another.
7. Where there is an articulated threat to the safety or security of staff or the facility as a result of minor's actions.
8. To prevent the minor from injuring staff or other minors, the facility, or themselves.

- e. Weaponless Defense and Hands-on Control Tactics: As a practical training method, all Juvenile Correctional Officers will be trained in appropriate weaponless defense tactics as well as the use of hands on control. Only officers who have completed PC 832 will be allowed to utilize these methods.
- f. Mechanical Restraints: Use of mechanical restraints, specifically handcuffs and shackles, is the final step in the continuum of use of force. Should use of mechanical restraints become necessary, the minor will remain under constant supervision of the officers. Staff must be able to physically control a minor's movement without the need to open room doors. Staff must ensure that hydration and sanitation needs are met and the youth have the ability to exercise the extremities. Restraints will be used only until the minor is cooperative and calm enough to reason. Reasons for continued retention shall be reviewed and documented at a minimum of every hour in the housing unit logbook. This requirement is in addition to the documented 15-minute staff observation and intervention.

Under any circumstances, physical involvement will be limited to restraint only and JCOs will only use such force as necessary to control the minor. Locked wrist holds should generally not be used on minors aged 12 or under (due to immature bone growth – this hold can lead to a broken arm or wrist). Any person with known medical conditions that would contradict physical restraint shall be managed on a case by case basis with consultation with the Supervising JCO and/or Facility Manager.

The above mentioned guidelines and laws should not be misinterpreted by JCOs to mean that use of force is not used in this facility. There are times when it is clearly necessary, pursuant to the guidelines outlined herein.

The burden of justifying the use of force is on the officers involved and is subject to administrative review. If physical control fails to fall within the parameters outlined above, the employee may be subject to discipline and/or prosecution under the Penal Code.

Employees observing improper use of force by a co-worker will immediately attempt to correct the situation and report the occurrence to the Supervising Juvenile Correctional Officer and/or the Facility Manager immediately. That officer shall document the observed improper use of force in a Critical Incident Report prior to finishing shift and a review of the situation shall occur within 24 hours.

The Department Training Officers are responsible for training and reviewing their staffs' knowledge and performance of weaponless defense and hands-on control techniques. This is to be accomplished in initial training, with regularly scheduled refresher classes.

Grievance Procedure: A minor has the right to file a grievance if he or she believes that any Juvenile Correctional Officer used force unnecessarily, inappropriately, or improperly. A

5. If the altercation continues and the youth do not separate, the continuum of force may continue. (See the above policy)
6. An investigation into the altercation shall be done once the situation is safe and secure.

P&P 1357A Use of Chemical Agents

REFERENCE Title 15 Article 3 Section 1357

PURPOSE: To define the use of chemical agents within the facility.

POLICY:

All Juvenile Correctional Officers will be issued Oleoresin Capsicum (OC) pepper spray upon successful completion of an approved PC 832 Chemical Agents Course, or an 8-hour Chemical Agents & OC Pepper Spray Defense Course, or a comparable course approved by the Department's Training Manager.

Once trained and authorized to carry OC pepper spray, an officer may carry Department issued OC pepper spray while on duty. OC shall be stored on the officer's duty belt when not in use. All OC containers assigned to officers will be cared for in an appropriate manner.

OC pepper spray will be used only after making reasonable efforts to verbally diffuse a situation by persuading voluntary compliance. In most cases, a clear verbal warning that OC pepper spray will be deployed if the subject does not comply is appropriate and will defuse the situation. OC pepper spray may be used without warning during those occasions where the safety of the officer is threatened and momentary delay would likely result in violence or injury.

OC pepper spray should only be used at a level which is appropriate to control an aggressive or violent individual(s). It shall never be used indiscriminately, or in response to simple threats of violence.

Chemical agents are never to be used as punishment. OC pepper spray is never to be used to quell verbal attacks or simple noise disturbances. OC pepper spray is never to be used upon an already controlled minor unless officer safety is being compromised.

PROCEDURE:

Application of FOX FIVE point THREE Stream OC:

1. Use only that force with the minors which is necessary for purposes of defense and control.
2. If a minor is out of control and/or a threat to the safety and security of other minors, officers or themselves, strong verbal commands and increased officer presence are be utilized in the continuum of the use of force.
3. Warn the minor that failure to cooperate with instructions will result in the deployment of OC pepper spray.
4. If the minor continues with his/her behavior, deploy OC pepper spray in the properly trained manner.

P & P 1357 B ROOM EXTRACTION POLICY

REFERENCE: Title 15 Article 5 Section 1357

PURPOSE:

To safely remove a minor from sleeping room after all verbal options have been exhausted.

POLICY:

Minor and officer safety are paramount anytime force is used. Only authorized force will be used. Unreasonable or unauthorized use of force is strictly prohibited.

Room extraction may occur when one of the following situations is present:

- Minor will not obey a lawful order to exit his/her room.
- Minor is threatening to or actively harming themselves or roommate.
- Minor is making a weapon to harm self or others.
- Minor is fighting roommate and will not stop after verbal commands to stop are given.
- Minor barricades him/herself in room and or covers window making observation impossible.
- Any other situation deemed harmful to the minor to remain in sleeping room

Universal precautions will be utilized to aid in keeping officers and minors safe from disease transmission. A detailed written (critical incident report) will be completed by all officers as soon as practical.

PROCEDURE:

The Senior Juvenile Correctional Officer or designee on duty will authorize what force option is safest and reasonable. Whenever possible, there will be three (3) to four (4) officers utilized in removing the minor from his/her room. Medical and mental health staff will be on standby to assist minor/minors and staff. The Senior JCO will determine the sequence and responsibility of each officer prior to entering the room. For example, what officer will use handcuffs, leg restraints, shield or pepper spray. Each and every incident is different. Officers will use only that amount of force necessary to gain compliance and control will be used.

Del Norte County Juvenile Hall
1115 Williams Drive
Crescent City, CA 95531
Policy and Procedure Manual

P&P-1362 Reporting of Incidents

REFERENCE: Title 15 Article 5 Section 1362

PURPOSE: To establish a procedure for providing a permanent source of information about incidents or situations which require documentation.

POLICY: A written report will be completed on any incident resulting in out of the ordinary activities, physical harm, serious threat of physical harm, death to an employee or youth, disciplinary action taken against a youth, special programs, or any incident involving breach of security.

The incident report must be thorough, accurate, based on facts and observations and free from personal opinions. Each report will be typed in document format in the Hall "database" with correct grammar, spelling and sentence structure. The Shift Supervisor will be responsible for identifying who needs to write an incident report and assuring that all necessary incident reports are completed prior to the end of shift. Typically, ALL staff involved in a situation, MUST complete a report before the end of the shift.

PROCEDURE:

Incident Reports: The initiating Juvenile Correctional Officer shall write the incident report as soon after the incident as possible, but before the end of the shift. The report shall be prepared to include the following information:

Standard incident report shall include:

- a. Who was involved and how they were involved.
- b. What happened?
- c. Where and when the incident occurred.
- d. Why the incident occurred.
- e. How the incident occurred.

Use of force incident reports shall also include:

- a. The progression of action taken in an effort to de-escalate or prevent the need to use force.
- b. The type and amount of force that was necessary to resolve the immediate situation.
- c. Any injuries that occurred as a result of the use of force.

Distribution:

Two copies of the Serious Incident Report (SIR) will be printed out. One copy will be kept in the Control Room on with the SIR log. The second copy will be signed by the staff and after any "written notice" or "due process" papers are processed, will be given to the Facility Manager.

Chief Probation Officer: _____

Superintendent: _____

Revision Date: _____

1327 - Institutional Control

REFERENCE: Title 15, Article 3, § 1327

PURPOSE: To establish written policies and procedure to provide control over the institution during emergency situations.

POLICY: During the exercise of control procedures, rights and privileges of youth may be temporarily suspended, but only as long as necessary to maintain or re-establish safety, security and order in the institution.

1. A fundamental responsibility is to ensure the protection of youth and staff in the facility.
2. Any emergency suspension of rights or privileges shall be immediately reviewed and approved by the Shift Supervisor. The Facility Manager will be notified as soon as possible.
3. Documentation is required for any emergency suspension of rights or privileges. Such documentation should be noted as part of a Serious Incident Report.
4. In the event of a physical altercation, the officer shall immediately notify his co-workers and the Shift Supervisor. While maintaining supervision of the group, the officer shall blow their whistle and then give loud verbal instructions for all youth to "line up", or "get on the ground". Upon his arrival, the Shift Supervisor shall assume responsibility and give instructions to the officers on containing the situation (i.e. physical intervention, pepper spray, etc.).
5. Nothing in this directive shall be construed as giving sanction to abuses of youth rights or as circumventing legal or policy and procedural requirements for handling discipline.
Group Punishment will NOT be tolerated.

PROCEDURE:

1. Emergency conditions may require immediate control measures. Such measures may require moving all or most of the group to another area or sending the group to their rooms until the emergency can be resolved. Reasons for taking such measures may include:
 - a. Serious escape plots
 - b. Escape attempts
 - c. Violent outbursts
 - d. Inciting to riot/rioting

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REVISED

- e. Refusal of a youth to go to a room where the use of physical restraint may be likely
 - f. Suicide attempts
 - g. To administer first aid to a seriously injured person
 - h. Repeated refusal of the group to follow staff direction and to abide by the rules of the Juvenile Hall
 - i. Bomb threat
 - j. A shakedown search for weapons, drugs or dangerous contraband
 - k. Any other clear threat to the safety and security of the youth, staff, facility, etc.
2. Emergency control measures are to be imposed only as long as necessary to ensure and regain control.
 3. In very serious instances, the entire facility may be on room confinement condition until all youth can be counseled individually, in small groups, in large groups or in sequence of all three.

1357 - Use of Force

REFERENCE Title 15, Article 5, § 1357
Del Norte Probation Department Policy Manual § 300

PURPOSE: To define the use of force within the Del Norte County Juvenile Hall
To outline the procedures for dealing with aggressive youth
To establish guidelines for each set in the defensive force continuum

POLICY: The use of force may become necessary in the detention setting as an immediate means of overcoming resistance, to control the threat of imminent harm to self or others. It may be occasionally necessary to use force for the safety of staff, officers, and other youth in custody. Use of force options will adhere to those dictated in Title 15, California Code of Regulations, Division 4, Chapter 3, Subchapter 3, Article 2, §4034.1 and §4034.2. Force may never be used as a punishment, discipline tool, or treatment. Excessive force is strictly forbidden.

Juvenile Correctional Officers will use good judgment, decision-making skills, and utilize teamwork to control a situation. When defensive force is used, officers must escalate or de-escalate the use of force as the youth's resistance or behavior changes. Juvenile Correctional Officers who have completed PC 832 training may restrain a youth in the performance of his/her duties. Officers will not continue to escalate the level of force if the youth becomes compliant. Officers will use only the amount of force necessary to gain compliance. There are legal and/or administrative ramifications to those who misuse force.

Any use of force by a member of this department shall be documented promptly, completely and accurately in an incident report. This report shall be completed prior to the end of the officer's shift. The officer should articulate the factors perceived and why he/she believed the use of force was reasonable under the circumstances. The officer will submit the report to their supervisor for review. The supervisor will review the report, prior to the end of their shift, make grammatical corrections if needed, then return the report to the officer or sign off on the report. The report will then be submitted to the Facility Manager and the Chief Probation Officer.

Employees observing improper use of force by a co-worker will immediately attempt to correct the situation and report the occurrence to the Supervising Juvenile Correctional Officer and/or the Facility Manager immediately. That officer shall document the observed improper use of force in a Critical Incident Report prior to finishing shift. The Chief Probation Officer shall be contacted regarding the allegation within a reasonable amount of time. The Chief Probation Officer has the authority to request an internal affairs (IA) investigation into the matter and may require the allegation be investigated by an IA team. The team will thoroughly investigate the matter and report their findings back to the Chief Probation Officer, who will make the final decision on discipline if the allegation is found true.

At every level of the defensive force continuum, officers can always increase the level of force without going to another, higher level of force. For example, officer's presence may be used by one staff and be escalated by including additional JCOs. In another example, verbal negotiation may begin by giving instructions softly to a youth or escalated by giving orders in a loud voice.

Del Norte County Juvenile Hall JCOs may use force with a youth under the following circumstances:

- A. For self-defense.
- B. For defense of another staff member or youth(s).
- C. To prevent escape.
- D. To overcome resistance when a youth(s) is physically non-compliant and/or aggressive.
- E. To effect an arrest.
- F. During transportation of a youth from one location to another.
- G. Where there is an articulated threat to the safety or security of staff or the facility as a result of youth's actions.
- H. To prevent the youth from injuring staff, other youth, the facility, or themselves.

Levels of defensive force deployed should always be based upon what is reasonable and appropriate, given the individual circumstances. A youth's control, through their actions, determines what levels of defensive force are deployed.

1. Strategies for control and use of force or immobilization of a person through the following suggested continuum. These options include, but may not be limited to:
 - a. Withdrawal
 - b. Staff presence (or multiple staff).
 - c. Dialogue/counseling.
 - d. Verbal Commands.
 - e. Control and search techniques.
 - f. Unarmed defensive tactics.
 - g. Oleoresin Capsicum (OC) pepper aerosol sprays (Oleoresin Capsicum Personal Defense Unit – OC PDUs).
 - h. Hands on control tactics.
 - i. Mechanical restraints

The above listing is not to be construed as meaning that the force options are to be used only in the order listed.

GUIDELINES:

1. Officer Presence: This is the first option to the maintenance of a good institutional facility and the prevention of situations requiring physical intervention. It is the effect that Juvenile Correctional Officer's honesty, professionalism, integrity, pride and

reputation for fairness has on a youth's behavior. To be effective, these characteristics must be consistently maintained by all officers.

2. Dialogue and Counseling: This option is the officer's ability to gain control of the situation through the use of verbalized statements. Dialogue properly used on a daily basis can become the only option necessary in most control situations. Dialogue, including counseling efforts, may also be the single most successful option available.
3. Verbal Commands: During volatile situations dialogue/counseling may not be sufficient to control a situation. Officers should give clear, direct orders to youth while employing command presence.
4. OC (PDUs): The use of PDUs is permitted under Section 12403 of the California Penal Code. (See Policy and Procedure 1357b.) Only officers trained and certified in the use of OC Pepper Spray will be allowed to carry and/or use this product.
5. Weaponless Defense and Hands-on Control Tactics: As a practical training method, all Juvenile Correctional Officers will be trained in appropriate weaponless defense tactics as well as the use of hands on control. Only officers who have completed PC 832 will be allowed to utilize these methods.
6. Mechanical Restraints: Use of mechanical restraints, specifically handcuffs and shackles, is the final step in the continuum of use of force. Should use of mechanical restraints become necessary, the youth will remain under constant supervision of the officers. Staff must be able to physically control a youth's movement without the need to open room doors. Staff must ensure that hydration and sanitation needs are met and the youth have the ability to exercise the extremities. Restraints will be used only until the youth is cooperative and calm enough to reason. Reasons for continued retention shall be reviewed and documented at a minimum of every hour in the housing unit logbook. This requirement is in addition to the documented 15-minute staff observation and intervention.
 - a. A ward known to be pregnant or in recovery after delivery shall not be restrained by the use of leg irons, waist chains or handcuffs. (Penal Code § 3407(a))
 - b. A pregnant ward in labor, during delivery, or in recovery after delivery, shall not be restrained by the wrists, ankles, or both, unless deemed necessary for the safety and security of the ward, the staff or the public. (Penal Code § 3407(b))
 - c. Restraints shall be removed when a professional who is currently responsible for the medical care of a pregnant ward during a medical emergency, labor, delivery, or recovery after delivery determines that the removal of restraints is medically necessary. (Penal Code § 3407(c))
 - d. This section shall not be interpreted to require restraints in a case where restraints are not required pursuant to a statute, regulation, or correctional facility policy. (Penal Code § 3407(d))
 - e. Upon confirmation of a ward's pregnancy, she shall be advised, orally, or in writing of the standards and policies governing pregnant wards, including, but not limited to, the provisions of this chapter, the relevant regulations, and the correctional facility policies. (Penal Code § 3407(e))

Under any circumstances, physical involvement will be limited to restraint only and JCOs will only use such force as necessary to control the youth. Locked wrist holds should generally not

be used on youth aged 12 or under (due to immature bone growth – this hold can lead to a broken arm or wrist). Any person with known medical conditions that would contradict physical restraint shall be managed on a case by case basis with consultation with the Supervising JCO and/or Facility Manager.

The above mentioned guidelines and laws should not be misinterpreted by JCOs to mean that use of force is not used in this facility. There are times when it is clearly **necessary**, pursuant to the guidelines outlined herein.

The burden of justifying the use of force is on the officers involved and is subject to administrative review. If physical control fails to fall within the parameters outlined above, the employee may be subject to discipline and/or prosecution under the Penal Code.

The Department Training Officers are responsible for training and reviewing their staffs' knowledge and performance of weaponless defense and hands-on control techniques. This is to be accomplished in initial training, with regularly scheduled refresher classes.

Grievance Procedure:

A youth has the right to file a grievance if he or she believes that any Juvenile Correctional Officer used force unnecessarily, inappropriately, or improperly. A youth may initiate appropriate Court action if he or she feels that their civil rights were violated. See Policy and Procedure 1361.

PROCEDURE:

All youth will be treated with respect and dignity. Each situation with youth in the facility will be regarded individually and treated specifically to meet the safety needs of the youth and officers.

If a youth becomes out of control, refuses to follow the reasonable orders of officers, threatens officers, or other youth, or begins any other undesirable behavior, Juvenile Correctional Officers will begin a dialog to try to persuade the youth to adjust his or her behavior. The youth's behavior will determine the level of force utilized to regain control of the situation.

Officers may use reasonable force as required in the performance of their duties, but unnecessary or excessive force shall not be used. If officers, at any point, determine the situation can be resolved without any further use of force, officers shall terminate the use of force.

Should the use of force escalate to use of OC pepper spray, weaponless defense, hands on control tactics, or use of mechanical restraints, the youth(s) involved will be referred to the medical team for a complete physical evaluation.

Any situation that would require the use of force will be recorded in the logbook and a complete Critical Incident Report will be submitted prior to end of shift. The report will be distributed as directed under P&P 1362.

PHYSICAL ALTERCATION

When a JCO observes a physical altercation the following shall occur:

1. Contact the control room officer and make them aware of the situation so back up can respond.
2. If the altercation happens in the gym or on the recreational yard, staff shall blow their whistle, which will signal the youth to get on the ground in a prone position. The group should remain in this position until directed to get up.
3. If the altercation occurs in the unit, the group should be directed to go to their rooms and control will be notified to open all their doors.
4. Command the youth involved to step away and get on the ground.
 - a. If the youth separate and are in the unit, they shall be escorted to their rooms.
 - b. If they are on the recreational yard or in the gym staff shall place them in hard restraints and escort them back to their rooms once it is safe to do so, but do not leave the group in the gym or recreational yard unattended.
5. If the altercation continues and the youth do not separate, the continuum of force may continue. (See the above policy)
6. An investigation into the altercation shall be done once the situation is safe and secure.

1357 - Use of Chemical Agents

REFERENCE Title 15, Article 5, § 1357

PURPOSE: To define the use of chemical agents within the facility.

POLICY: All Juvenile Correctional Officers will be issued Oleoresin Capsicum (OC) pepper spray upon successful completion of an approved Chemical Agents Course.

1. Once trained and authorized to carry OC pepper spray, an officer may carry Department issued OC pepper spray while on duty. OC shall be stored on the officer's duty belt when not in use. All OC containers assigned to officers will be cared for in an appropriate manner.
2. OC pepper spray will be used only after making reasonable efforts to verbally defuse a situation by persuading voluntary compliance. In most cases, a clear verbal warning that OC pepper spray will be deployed if the subject does not comply is appropriate and will defuse the situation. OC pepper spray may be used without warning during those occasions where the safety of the officer is threatened and momentary delay would likely result in violence or injury.
3. OC pepper spray should only be used at a level which is appropriate to control an aggressive or violent individual(s). It shall never be used indiscriminately, or in response to simple threats of violence.
4. Chemical agents are never to be used as punishment. OC pepper spray is never to be used to quell verbal attacks or simple noise disturbances. OC pepper spray is never to be used upon an already controlled youth unless officer safety is being compromised.

PROCEDURE:

Application of FOX FIVE point THREE Stream OC:

1. Use only that force with the youth which is necessary for purposes of defense and control.
2. If a youth is out of control and/or a threat to the safety and security of other youth, officers or themselves, strong verbal commands and increased officer presence are be utilized in the continuum of the use of force.
3. Warn the youth that failure to cooperate with instructions will result in the deployment of OC pepper spray.
4. If the youth continues with his/her behavior, deploy OC pepper spray in the properly trained manner.
5. The youth should be 8 to 10 feet away with a clear shot at the face for maximum effect. A 0.5 to 2 second burst is the most effective amount. Longer sprays will result in the active ingredient being washed off the face of the youth and reduce effectiveness.
6. Disengage after spraying and allow time for the OC to take full effect. This may take up to 60 seconds.

7. Issue loud simple commands to the youth place them in the best position for control. Let the youth know that the JCO will be able to help them and clean up the OC pepper spray. Approved control techniques are to be utilized as soon as safe and practical.
8. Restrain youth with approved handcuffs. Do not restrain any youth in any way that may impair their breathing.
9. Once the youth has agreed to cooperate with officers and is properly controlled, the decontamination process will begin.

Decontamination:

1. Move youth to a safe area where decontamination can begin.
2. Rinse eyes and spray face and skin with lots of cool water.
3. Use clean towels to drape across the neck and chest areas to avoid washed off OC to re-contaminate the face and chest areas.
4. Continue to rinse youth with cool water and/or decontamination mixture. Use several dry towels to pat face dry. Do not rub skin.
5. Monitor youth for obvious conditions that may require immediate medical attention.
6. When safe to do so, move the youth to the showers, remove cuffs and allow them to thoroughly wash off with soap and cool water. Do not allow them to use warm or hot water as this will open the skin pores and increase discomfort.
7. Give the youth clean clothing.
8. Place youth in uncontaminated room, with an additional cool wet face cloth for continued comfort.
9. All youth who have experienced OC pepper spray effects will be referred to medical and seen by the nurse as soon as possible. This includes any youth who may have been exposed to over spray or vapors.

Youth that have specific pre-existing medical conditions may have their conditions worsen if exposed to OC pepper spray. Among these are youth who have or are:

- Heart and/or high blood pressure
- Seizures
- Severe Asthma
- Other serious respiratory problems
- Obesity
- Pregnant

These youth should not be exposed to OC pepper spray except as a last resort.

Remember that good verbal skills, back up, mature critical decision making will be the best plan of action in dealing with these youth.

1357 - ROOM EXTRACTION POLICY

REFERENCE: Title 15, Article 5, § 1357

PURPOSE: To safely remove a minor from sleeping room after all verbal options have been exhausted.

POLICY: Minor and officer safety are paramount anytime force is used. Only authorized force will be used. Unreasonable or unauthorized use of force is strictly prohibited.

Room extraction may occur when one of the following situations is present:

1. Minor will not obey a lawful order to exit his/her room.
2. Minor is threatening to or actively harming themselves or roommate.
3. Minor is making a weapon to harm self or others.
4. Minor is fighting roommate and will not stop after verbal commands to stop are given.
5. Minor barricades him/herself in room and or covers window making observation impossible.
6. Any other situation deemed harmful to the minor to remain in sleeping room

Universal precautions will be utilized to aid in keeping officers and minors safe from disease transmission. A detailed written (critical incident report) will be completed by all officers as soon as practical.

PROCEDURE:

The Supervising Juvenile Correctional Officer or designee on duty will authorize what force option is safest and reasonable. Whenever possible, there will be three (3) to four (4) officers utilized in removing the minor from his/her room. Medical and mental health staff will be on standby to assist minor/minors and staff. The Supervising JCO will determine the sequence and responsibility of each officer prior to entering the room. For example, what officer will use handcuffs, leg restraints, shield or pepper spray. Each and every incident is different. Officers will use only that amount of force necessary to gain compliance and control will be used.

1362 Reporting of Incidents

REFERENCE: Title 15, Article 5, § 1362

PURPOSE: To establish a procedure for providing a permanent source of information about incidents or situations which require documentation.

POLICY: A written report will be completed on any incident resulting in out of the ordinary activities, physical harm, serious threat of physical harm, death to an employee or youth, disciplinary action taken against a youth, special programs, or any incident involving breach of security.

The incident report must be thorough, accurate, based on facts and observations and free from personal opinions. Each report will be typed in document format in the Hall "database" with correct grammar, spelling and sentence structure. The Shift Supervisor will be responsible for identifying who needs to write an incident report and assuring that all necessary incident reports are completed prior to the end of shift. Typically, ALL staff involved in a situation, MUST complete a report before the end of the shift.

PROCEDURE:

1. Incident Reports: The initiating Juvenile Correctional Officer shall write the incident report as soon after the incident as possible, but before the end of the shift. The report shall be prepared to include the following information:

Standard incident report shall include:

- A. Who was involved and how they were involved
- B. What happened?
- C. Where and when the incident occurred.
- D. Why the incident occurred.
- E. How the incident occurred.

Use of force incident reports shall also include:

- A. The progression of action taken in an effort to de-escalate or prevent the need to use force.
- B. The type and amount of force that was necessary to resolve the immediate situation.

C. Any injuries that occurred as a result of the use of force.

Distribution:

Two copies of the Serious Incident Report (SIR) will be printed out. One copy will be kept in the Control Room on with the SIR log. The second copy will be signed by the staff and after any "written notice" or "due process" papers are processed, will be given to the Facility Manager.

P&P 1357A Use of Chemical Agents

REFERENCE Title 15 Article 3 Section 1357

PURPOSE: To define the use of chemical agents within the facility.

POLICY:

All Juvenile Correctional Officers will be issued Oleoresin Capsicum (OC) pepper spray upon successful completion of an approved PC 832 Chemical Agents Course, or an 8-hour Chemical Agents & OC Pepper Spray Defense Course, or a comparable course approved by the Department's Training Manager.

Once trained and authorized to carry OC pepper spray, an officer may carry Department issued OC pepper spray while on duty. OC shall be stored on the officer's duty belt when not in use. All OC containers assigned to officers will be cared for in an appropriate manner.

OC pepper spray will be used only after making reasonable efforts to verbally diffuse a situation by persuading voluntary compliance. In most cases, a clear verbal warning that OC pepper spray will be deployed if the subject does not comply is appropriate and will defuse the situation. OC pepper spray may be used without warning during those occasions where the safety of the officer is threatened and momentary delay would likely result in violence or injury.

OC pepper spray should only be used at a level which is appropriate to control an aggressive or violent individual(s). It shall never be used indiscriminately, or in response to simple threats of violence.

Chemical agents are never to be used as punishment. OC pepper spray is never to be used to quell verbal attacks or simple noise disturbances. OC pepper spray is never to be used upon an already controlled minor unless officer safety is being compromised.

PROCEDURE:

Application of FOX FIVE point THREE Stream OC:

1. Use only that force with the minors which is necessary for purposes of defense and control.
2. If a minor is out of control and/or a threat to the safety and security of other minors, officers or themselves, strong verbal commands and increased officer presence are be utilized in the continuum of the use of force.
3. Warn the minor that failure to cooperate with instructions will result in the deployment of OC pepper spray.
4. If the minor continues with his/her behavior, deploy OC pepper spray in the properly trained manner.

1357 - Use of Force

REFERENCE Title 15, Article 5, § 1357
Del Norte Probation Department Policy Manual § 300

PURPOSE: To define the use of force within the Del Norte County Juvenile Hall
To outline the procedures for dealing with aggressive youth
To establish guidelines for each set in the defensive force continuum

POLICY: The use of force may become necessary in the detention setting as an immediate means of overcoming resistance, to control the threat of imminent harm to self or others. It may be occasionally necessary to use force for the safety of staff, officers, and other youth in custody. Use of force options will adhere to those dictated in Title 15, California Code of Regulations, Division 4, Chapter 3, Subchapter 3, Article 2, §4034.1 and §4034.2. Force may never be used as a punishment, discipline tool, or treatment. Excessive force is strictly forbidden.

Juvenile Correctional Officers will use good judgment, decision-making skills, and utilize teamwork to control a situation. When defensive force is used, officers must escalate or de-escalate the use of force as the youth's resistance or behavior changes. Juvenile Correctional Officers who have completed PC 832 training may restrain a youth in the performance of his/her duties. Officers will not continue to escalate the level of force if the youth becomes compliant. Officers will use only the amount of force necessary to gain compliance. There are legal and/or administrative ramifications to those who misuse force.

Any use of force by a member of this department shall be documented promptly, completely and accurately in an incident report. This report shall be completed prior to the end of the officer's shift. The officer should articulate the factors perceived and why he/she believed the use of force was reasonable under the circumstances. The officer will submit the report to their supervisor for review. The supervisor will review the report, prior to the end of their shift, make grammatical corrections if needed, then return the report to the officer or sign off on the report. The report will then be submitted to the Facility Manager and the Chief Probation Officer.

Employees observing improper use of force by a co-worker will immediately attempt to correct the situation and report the occurrence to the Supervising Juvenile Correctional Officer and/or the Facility Manager immediately. That officer shall document the observed improper use of force in a Critical Incident Report prior to finishing shift. The Chief Probation Officer shall be contacted regarding the allegation within a reasonable amount of time. The Chief Probation Officer has the authority to request an internal affairs (IA) investigation into the matter and may require the allegation be investigated by an IA team. The team will thoroughly investigate the matter and report their findings back to the Chief Probation Officer, who will make the final decision on discipline if the allegation is found true.

At every level of the defensive force continuum, officers can always increase the level of force without going to another, higher level of force. For example, officer's presence may be used by one staff and be escalated by including additional JCOs. In another example, verbal negotiation may begin by giving instructions softly to a youth or escalated by giving orders in a loud voice.

Del Norte County Juvenile Hall JCOs may use force with a youth under the following circumstances:

- A. For self-defense.
- B. For defense of another staff member or youth(s).
- C. To prevent escape.
- D. To overcome resistance when a youth(s) is physically non-compliant and/or aggressive.
- E. To effect an arrest.
- F. During transportation of a youth from one location to another.
- G. Where there is an articulated threat to the safety or security of staff or the facility as a result of youth's actions.
- H. To prevent the youth from injuring staff, other youth, the facility, or themselves.

Levels of defensive force deployed should always be based upon what is reasonable and appropriate, given the individual circumstances. A youth's control, through their actions, determines what levels of defensive force are deployed.

1. Strategies for control and use of force or immobilization of a person through the following suggested continuum. These options include, but may not be limited to:
 - a. Withdrawal
 - b. Staff presence (or multiple staff).
 - c. Dialogue/counseling.
 - d. Verbal Commands.
 - e. Control and search techniques.
 - f. Unarmed defensive tactics.
 - g. Oleoresin Capsicum (OC) pepper aerosol sprays (Oleoresin Capsicum Personal Defense Unit – OC PDUs).
 - h. Hands on control tactics.
 - i. Mechanical restraints

The above listing is not to be construed as meaning that the force options are to be used only in the order listed.

GUIDELINES:

1. Officer Presence: This is the first option to the maintenance of a good institutional facility and the prevention of situations requiring physical intervention. It is the effect that Juvenile Correctional Officer's honesty, professionalism, integrity, pride and

reputation for fairness has on a youth's behavior. To be effective, these characteristics must be consistently maintained by all officers.

2. Dialogue and Counseling: This option is the officer's ability to gain control of the situation through the use of verbalized statements. Dialogue properly used on a daily basis can become the only option necessary in most control situations. Dialogue, including counseling efforts, may also be the single most successful option available.
3. Verbal Commands: During volatile situations dialogue/counseling may not be sufficient to control a situation. Officers should give clear, direct orders to youth while employing command presence.
4. OC (PDUs): The use of PDUs is permitted under Section 12403 of the California Penal Code. (See Policy and Procedure 1357b.) Only officers trained and certified in the use of OC Pepper Spray will be allowed to carry and/or use this product.
5. Weaponless Defense and Hands-on Control Tactics: As a practical training method, all Juvenile Correctional Officers will be trained in appropriate weaponless defense tactics as well as the use of hands on control. Only officers who have completed PC 832 will be allowed to utilize these methods.
6. Mechanical Restraints: Use of mechanical restraints, specifically handcuffs and shackles, is the final step in the continuum of use of force. Should use of mechanical restraints become necessary, the youth will remain under constant supervision of the officers. Staff must be able to physically control a youth's movement without the need to open room doors. Staff must ensure that hydration and sanitation needs are met and the youth have the ability to exercise the extremities. Restraints will be used only until the youth is cooperative and calm enough to reason. Reasons for continued retention shall be reviewed and documented at a minimum of every hour in the housing unit logbook. This requirement is in addition to the documented 15-minute staff observation and intervention.
 - a. A ward known to be pregnant or in recovery after delivery shall not be restrained by the use of leg irons, waist chains or handcuffs. (Penal Code § 3407(a))
 - b. A pregnant ward in labor, during delivery, or in recovery after delivery, shall not be restrained by the wrists, ankles, or both, unless deemed necessary for the safety and security of the ward, the staff or the public. (Penal Code § 3407(b))
 - c. Restraints shall be removed when a professional who is currently responsible for the medical care of a pregnant ward during a medical emergency, labor, delivery, or recovery after delivery determines that the removal of restraints is medically necessary. (Penal Code § 3407(c))
 - d. This section shall not be interpreted to require restraints in a case where restraints are not required pursuant to a statute, regulation, or correctional facility policy. (Penal Code § 3407(d))
 - e. Upon confirmation of a ward's pregnancy, she shall be advised, orally, or in writing of the standards and policies governing pregnant wards, including, but not limited to, the provisions of this chapter, the relevant regulations, and the correctional facility policies. (Penal Code § 3407(e))

Under any circumstances, physical involvement will be limited to restraint only and JCOs will only use such force as necessary to control the youth. Locked wrist holds should generally not

be used on youth aged 12 or under (due to immature bone growth – this hold can lead to a broken arm or wrist). Any person with known medical conditions that would contradict physical restraint shall be managed on a case by case basis with consultation with the Supervising JCO and/or Facility Manager.

The above mentioned guidelines and laws should not be misinterpreted by JCOs to mean that use of force is not used in this facility. There are times when it is clearly **necessary**, pursuant to the guidelines outlined herein.

The burden of justifying the use of force is on the officers involved and is subject to administrative review. If physical control fails to fall within the parameters outlined above, the employee may be subject to discipline and/or prosecution under the Penal Code.

The Department Training Officers are responsible for training and reviewing their staffs' knowledge and performance of weaponless defense and hands-on control techniques. This is to be accomplished in initial training, with regularly scheduled refresher classes.

Grievance Procedure:

A youth has the right to file a grievance if he or she believes that any Juvenile Correctional Officer used force unnecessarily, inappropriately, or improperly. A youth may initiate appropriate Court action if he or she feels that their civil rights were violated. See Policy and Procedure 1361.

PROCEDURE:

All youth will be treated with respect and dignity. Each situation with youth in the facility will be regarded individually and treated specifically to meet the safety needs of the youth and officers.

If a youth becomes out of control, refuses to follow the reasonable orders of officers, threatens officers, or other youth, or begins any other undesirable behavior, Juvenile Correctional Officers will begin a dialog to try to persuade the youth to adjust his or her behavior. The youth's behavior will determine the level of force utilized to regain control of the situation.

Officers may use reasonable force as required in the performance of their duties, but unnecessary or excessive force shall not be used. If officers, at any point, determine the situation can be resolved without any further use of force, officers shall terminate the use of force.

Should the use of force escalate to use of OC pepper spray, weaponless defense, hands on control tactics, or use of mechanical restraints, the youth(s) involved will be referred to the medical team for a complete physical evaluation.

Any situation that would require the use of force will be recorded in the logbook and a complete Critical Incident Report will be submitted prior to end of shift. The report will be distributed as directed under P&P 1362.

PHYSICAL ALTERCATION

When a JCO observes a physical altercation the following shall occur:

1. Contact the control room officer and make them aware of the situation so back up can respond.
2. If the altercation happens in the gym or on the recreational yard, staff shall blow their whistle, which will signal the youth to get on the ground in a prone position. The group should remain in this position until directed to get up.
3. If the altercation occurs in the unit, the group should be directed to go to their rooms and control will be notified to open all their doors.
4. Command the youth involved to step away and get on the ground.
 - a. If the youth separate and are in the unit, they shall be escorted to their rooms.
 - b. If they are on the recreational yard or in the gym staff shall place them in hard restraints and escort them back to their rooms once it is safe to do so, but do not leave the group in the gym or recreational yard unattended.
5. If the altercation continues and the youth do not separate, the continuum of force may continue. (See the above policy)
6. An investigation into the altercation shall be done once the situation is safe and secure.